## Exeter City Council

To the Chair and Members of the Scrutiny Committee - Economy

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## AGENDA FOR <br> EXETER CITY COUNCIL SCRUTINY COMMITTEE - ECONOMY

The Scrutiny Committee - Economy will meet on THURSDAY 19 JANUARY 2012, commencing at 5.30 pm, in the Rennes Room, Civic Centre, Paris Street, Exeter to consider the following business. If you have an enquiry regarding any items on this agenda, please contact Sharon Sissons, Member Services Officer on Exeter 265115.

Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.
Pages
Part I: Items suggested for discussion with the press and public present

## APOLOGIES

To receive apologies for absence from Committee members.

MINUTES
To sign the minutes of the meeting held on 10 November 2011.

Councillors are reminded of the need to declare personal and prejudicial interests, including the nature and extent of such interests, in relation to business on the agenda, before any discussion takes place on the item. Councillors requiring clarification should seek the advice of the Monitoring Officer prior to the day of the meeting.

## EXCLUSION OF PRESS AND PUBLIC

It is considered that the Committee would be unlikely to exclude the press and public during consideration of any of the items on the agenda but, if it should wish to do so, the following resolution should be passed:-

RECOMMENDED that, under Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the consideration of the particular item(s) on the grounds that it (they) involve(s) the likely disclosure of exempt information as defined in the relevant paragraphs of Part I, Schedule 12A of the Act.

A period of up to 15 minutes will be set aside to deal with questions to the Committee from members of the public.

Details of questions should be notified to the Assistant Chief Executive at least three working days prior to the meeting. Further information and a copy of the procedure are available from Member Services (01392 265115) and also on the Council web site :http://www.exeter.gov.uk/scrutinyquestions

## QUESTIONS FROM MEMBERS OF THE COUNCIL UNDER STANDING

 ORDER 20To receive questions from Members of the Council to appropriate Portfolio Holders.

## PRESENTATION - EXETER COLLEGE

A presentation will be made on the future plans of Exeter College by Mr Richard Atkins, Principal of Exeter College. He will be accompanied by Rebecca King, Deputy Principal.

## ESTIMATES, CAPITAL PROGRAMME AND FEES AND CHARGES

## BUDGET ESTIMATES 2012/2013

To consider the joint report of the Director Economy and Development and Head of Treasury Services - report circulated

Covering Report Estimates 2012/13(1-8)
Appendix 1
Appendix 2
Revenue Estimates 2012/13 (9-28)
Capital Programme 2012/13 (29-30)
Appendix $3 \quad$ Fees and Charges 2012/13 (31-36)

## MATTERS FOR CONSIDERATION BY THE EXECUTIVE

To consider the report of the Director of Economy and Development - report
EXETER VISITOR STRATEGY 2012-2016
To consider the report the Head of Economy and Tourism - report circulated 47-60

MATTERS REQUESTED FOR CONSIDERATION BY MEMBERS OF THE COMMITTEE

11
REFUNDING OF PARKING PENALTIES - PINN LANE LAYBY

Councillor Mrs Thompson has requested that an item be placed on the agenda regarding the implementation of the decision taken by Devon County Council to refund parking penalties incurred in the Pinn Lane layby.

Members are requested to determine how they would like the matter to be pursued.

## DATE OF NEXT MEETING

The next Scrutiny Committee - Economy will be held on Thursday 8 March 20125.30 pm

## FUTURE BUSINESS

The schedule of future business proposed for this Scrutiny Committee and other Committees of the Council can be viewed on the following link to the Council's website:http://www.exeter.gov.uk/forwardplan
Councillors can view a hard copy of the schedule in the Members Room.

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Membership -
Councillors Cole (Chair), Prowse (Deputy Chair), Bialyk, Bull, Choules, Crow, Dawson, Morris,
Payne, Robson, Ruffle, Thompson and Wardle
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Find out more about Exeter City Council services by looking at our web site http://www.exeter.gov.uk. This will give you the dates of all future Committee meetings and tell you how you can ask a question at a Scrutiny Committee meeting. Alternatively, contact the Member Services Officer on (01392) 265115 for further information.

Individual reports on this agenda can be produced in large print on request to Member Services on 01392265111.
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# Agenda Item 8 

## EXETER CITY COUNCIL

## SCRUTINY COMMITTEE - ECONOMY 19 JANUARY 2012

ESTIMATES 2012/13

## 1. INTRODUCTION

1.1 Attached are the draft estimates for 2012/13, which were discussed at an informal meeting of Scrutiny Committee - Economy on 15 December 2011.
1.2 This report outlines the strategic framework within which the estimates have been prepared, changes in accounting practices, which affect all budgets and detailed reasons for any significant changes in the Management Unit estimates.
1.3 The draft estimates that are presented reflect the current committee and management structure arrangements. In due course, the Council's budgets will need to be redesigned to reflect the new management structure and changes arising from the systematic review of services.

## 2. BUDGET FRAMEWORK

2.1 With regard to inflation, an overall allowance of $£ 421,000$ has been set aside for next year. This includes an assumption with regard to increases in pay and increases for utility costs and contracts being offset by increases for fees and charges. For the following three years an overall inflation allowance of $£ 400,000$ has been included for planning purposes. The inflationary assumptions that have been included for next year are as follows:

- Pay
- Gas and Electricity
- Water
- Insurance
- Rates
- Fuel
- General Inflation
- Income (excluding car parks)


## $3.0 \%$ - to cover any pay award and increments

10.0\%
7.0\%
3.0\%
2.0\%
12.0\%
1.0\% - see para 2.3 below
4.0\%
2.2 There has been no offer of an increase in pay for 2011/12. Unions have submitted a pay claim for 2012/13 asking for a substantial increase, although this has not been quantified. The Chancellor of the Exchequer has however more recently announced in his Autumn Statement that there should be a further restraint of all public sector pay with a $1 \%$ cap on public sector pay rises for two years after the end of the current freeze next year (2012/13). Currently most local government employees have already had two years of a pay freeze and for senior managers this is the third year of a pay freeze.
2.3 As a means of finding efficiency savings many non-pay budgets will again not be fully increased for inflation. There will be some exceptions to this in particular where there are ongoing contractual arrangements in place and where the Council has to meet the full price increase e.g. insurance and fuel. Recently released figures show that the rate of Consumer Prices Index (CPI) inflation in the UK fell again slightly for the second month running to $4.8 \%$ during November, down from a rate of $5.0 \%$ the month before. Although the rate of inflation still remains well above the Bank of England's target of 2\% there is an expectation that it will begin to fall more sharply after January.
2.4 With regard to interest rates, the Bank of England has held the base rate of interest at only $0.5 \%$ since March 2009. Although many analysts are predicting that interest rates could start rising towards the end of 2012/13 they are likely to remain at their historically low levels for much of the year. The low levels of interest rates affect the City Council in a number of ways. On the negative side the Council has to assume lower investment returns on cash deposits in comparison with previous years. This has also been exacerbated by the continuing lack of confidence within some parts of the banking sector. The likelihood is that investment returns will continue to be low. Conversely on the positive side, the low interest rates also mean that the cost of borrowing is much less than it has been in the past.
2.5 The Government has announced the provisional local government finance settlement for 2012/13 which was in line with previous forecasts. For Exeter the guideline figures are as follows:

- Formula Grant 2012/13 £8,257,807 (decrease 10.6\% against 2011/12 'adjusted' formula grant )

The provisional settlement now indicates that in overall cash terms our 2012/13 grant will decrease by $£ 977,419$ against the 2011/12 adjusted grant amount of £9,235,226.
2.6 On 3 October 2011, the Chancellor of the Exchequer announced an $£ 805 \mathrm{~m}$ fund for local authorities freezing council tax next year. All billing and major precepting authorities who freeze or reduce their council tax next year will receive additional funding equivalent to raising their council tax by $2.5 \%$. Fire and police authorities will receive funding equivalent to a $3 \%$ raise. However unlike the extra grant available to fund the 'freezing' of council tax in the current year which was provided for 4 years to the end of the spending review period, this additional money announced will be available for one year only. For the purposes of the revised medium term financial plan it has been assumed that the Council will freeze council tax again next year. It is estimated that the extra grant to compensate for freezing council tax again next year will be about $£ 120,000$.
2.7 The New Homes Bonus is designed to create an effective fiscal incentive to encourage local authorities to facilitate housing growth. The scheme provides local authorities with a New Homes Bonus grant, equal to the national average for the council tax band on each additional property and paid for the following six years as an un-ring-fenced grant. There will be an enhancement for affordable homes. DCLG has allocated nearly $£ 200 \mathrm{~m}$ to fund the scheme fully in 2011/12. For the following three years of the spending review (2012/13 to 2014/15) they have allocated $£ 250 \mathrm{~m}$ per annum with funding beyond these levels to come from Formula Grant.
2.8 For the current year (2011/12) the Council has received New Homes Bonus of $£ 389,165$, which amounts to $£ 2,334,990$ over the full 6 -year period. This was based upon 374 net additional homes per the between October 2009 and October 2010. The Council's valuation list in October 2011 showed 937 net additional homes compared to a year ago and this could generate additional New Homes Bonus of almost $£ 935,000$ next year and in total $£ 5.6$ million over the next 6 years. Based upon current forecasts it is also reasonable to assume that average New Homes Bonus would be $£ 540,000$ per annum in future years assuming that the scheme continues in its current form.
2.9 It is expected that the available resources for the General Fund Capital Programme (other than borrowing) over the next 5 years will total about $£ 5.5$ million and the capital programme that can be funded other than by borrowing is therefore still quite substantial. In terms of the General Fund, the currently approved capital programme and proposed new bids total almost £20.3 million over the next 5 years with a resultant borrowing requirement of $£ 14.7$ million. However, the current extra revenue cost of borrowing is between $£ 50,000$ and $£ 60,000$ for each $£ 1$ million that is borrowed and this therefore means that the potential future borrowing costs of the Council's capital programme are significant. A list of the proposed new schemes for Economy Scrutiny Committee is attached at Appendix 2.
2.10 The changes in respect of 2012/13 Fees and Charges for the budget are included at Appendix 3.
2.11 As FRS 17 / IAS 19 pension charges do not affect the Council Tax it has been decided to remove these notional costs from the estimates and this will reduce the budget volatility that can be caused by these charges.

The budget reduction in this committee is $£ 77,280$. The individual amounts have been removed from the pay budgets in each management unit where necessary.

## 3. REVENUE BUDGET SAVINGS

3.1 The Council's budget proposals for 2011/12 included a package of measures to save some $£ 2.421$ million. As part of the overall budget proposals for next year, the Council is required to find further revenue savings of at least $£ 1$ million of which it is anticipated that $£ 500,000$ will be met from the current management restructure. The Council has already started the process of making changes to the senior management structure and it is intended that all the new arrangements will be in place by 1 April. However whilst this process is still ongoing, by necessity this means that the draft estimates cannot fully reflect the finalised position of the revised senior management structure. The estimates will therefore only include an overall savings amount of $£ 500,000$ for the senior management restructure.

## 4. KEY REVENUE BUDGET CHANGES PROPOSED FOR 2012/13

4.1 The Revenue budgets are attached at Appendix 1. The proposed budgets reflect a combination of budget changes and savings and the key changes are as follows:

## 83A1 PROPERTY \& ESTATES SERVICES

Income budgets in respect of Commercial and Miscellaneous Properties have reduced to reflect rental pressures and void allowances across the property portfolio. The budget in respect of National Non Domestic rates has been increased to cover any liability that may fall on the council due to a property becoming void. The reduction in these budgets has been offset by a saving on employment budgets as a result of the senior management restructure.

The budget in respect of the Asset Improvement and Maintenance programme (AIM) has reduced due to the completion of an AIM priority in the current financial year. The departmental recharge from the Contracts unit to this management unit has also reduced resulting in a saving.

There has been a reduction in budget to cover any potential trading loss that may arise at the Exeter Business Centre.

The budgets in respect of Support Services have reduced with savings been made on the recharges from Legal Services, Information Technology and the Economy and Development Admin team.

## 83A2 TRANSPORTATION

The budget reduction in this management unit relates to a reduction in the Support Service recharge from the Economy and Development Administration team.

## 83A3 CAR PARKING

The Council's Medium Term Financial Plan included a reduction in the fee income in respect of off street parking fees due to the shortfall of income against the budget in the previous year; the inflationary increase applied to the fees for 2012/13 has offset this reduction meaning the income budget has been maintained at the current year level.

The current year budget included a proposal to terminate the car park security contract and to revise staffing to enable this task to be undertaken in house. It was found that it was more cost efficient to renegotiate the external security contract. The savings on staffing have been identified in the stewardship reports to this committee, the staffing budgets in 2012/13 have been changed to reflect this change and an additional budget has been included for the external contract.

The AIM budgets in the management unit have reduced due to the completion of an AIM priority in the current financial year. There has been an increase in the national non domestic rates budget.

The support services recharge budgets have reduced with the recharge in respect of the Customer Service Centre reducing significantly. The Customer Service Centre issued residents parking permits and this service has returned to Devon County Council with effect from October 2011. All other budgets in respect of Residents Parking have been removed; this service was run on an agency basis with any surplus or deficit being passed to or funded by DCC.

Budgets for costs and income related to Civil Parking Enforcement (CPE) for on street parking are included. CPE is run under an agency agreement with the County Council. CPE is budgeted to break even in 2012/13 and an agreement is in place that any surplus or deficit will be passed to or funded by DCC.

Savings on salary and superannuation budgets have been made due to a post being job evaluated to a lower grade and some staff members not being in the pension scheme, the budget saving has been partially offset due to the inclusion of a pay protection budget.

The recharges to the management unit for Support Services has reduced with the budgets for Economy \& Development Administration team, Information and Technology recharges and the recharge from Estates Services all being lower than the current year budget.

## 83A5 FESTIVALS

The budgets in this management unit have remained at current year levels with the exception of the inclusion of the one off budget in respect of the Olympic Torch Event.

The support service recharges in respect of Information Technology and Human Resources has reduced, various other recharge budgets have also reduced.

TOURISM
The budget in respect of the Asset Improvement and Maintenance programme (AIM) has reduced due to the completion of an AIM priority in the current financial year. There has also been a reduction in the Service and Maintenance and the departmental recharges element of the AIM programme in respect of tourism.

The expenditure budget in respect of travel and attraction tickets at the Visitor Information Centre has been increased due to the increase in demand for these tickets; this additional expenditure will be covered by the income received from the sale of the tickets to the public.

## 83A7 ARCHAEOLOGY IN EXETER

The annual budget of $£ 26,000$ due to Exeter Archaeology to undertake various archaeological studies has been removed due to the Archaeological Field Unit ceasing to trade at the end of the current financial year.

## 83A8 DISTRICT HIGHWAYS AND FOOTPATHS

The budget in respect of capital charges has increased; this increase has been offset by a saving being made on the sub-contractor budgets.

## 83A9 BUILDING CONTROL

The budgets in the management unit are split into a fee earning account and a non-fee earning account. The fee earning account has to break even and the annual budget is set on this basis.

The Chartered Institute of Public Finance Accountants (CIPFA) determines which element of the service are fee earning and those that are not. The changes in the regulations by CIPFA have meant that the budgets have been revised to take account of the revised regulations. The revised budgets have resulted in an additional $£ 75,000$ falling on the Council.

Budgets changes in this management unit relate to the recharge from the Engineering section for works undertaken on Water Courses.

## 83B2 <br> ADMINISTRATION SERVICE

Employment budgets in this area have reduced due to vacant posts not being filled and removed from the budget. The savings made in this management unit have been reflected in the recharges to the various management units within the Economy and Development directorate.

83B3 DIRECTOR ECONOMY AND DEVELOPMENT
The budget change in this management unit relates to a change in support service recharges. The main change relates to the recharge from the Economy and Development Administration team which has increased.

## 83B4 <br> ENGINEERING AND CONSTRUCTION

The changes to the budget in this management unit relate to support service recharges, the recharge from the Economy and Development Administration service has reduced, the recharge budgets in respect of Civic Centre room rental and Information Technology have also reduced.

The Engineering and Construction team costs are recovered by charging services for the time spent on projects. The reduction in budgets will be reflected in a lower recharge to the services for which works are undertaken.

83B5 PLANNING SERVICES
A new fee charging regime for Planning Services is expected to come into effect from the $1^{\text {st }}$ April 2012, the details of this are not fully known at this point meaning budgets have been set on the current charging regime. However, additional income is expected from planning fees and pre application charges, the budgets have therefore been increased to reflect this anticipated additional income

The changes to the employee budget in 2012/13 are a reduction in the superannuation due to the number of employees in the pension scheme reducing and savings on agency staff and insurance.

In addition to the savings on employee budgets there has been a reduction in the budget in respect of premises, equipment tools and materials and printing.

The Housing \& Planning Delivery Grant budget has reduced to reflect the proposed expenditure in 2012/13. The reductions are in respect of employee budgets as a number of posts are now funded by ECC, the transfer of the posts has also resulted in the associated on-cost budgets reducing as have the support service recharges. The remaining costs in relation to Housing \& Planning Delivery will be funded from the balance on earmarked reserve.

The budget in respect of the Local Development Framework (LDF) has been removed as per the council's medium term financial plan. Expenditure in this area in 2012/13 will be funded from the LDF earmarked reserve.

The changes in budgets within this management unit relate to the AIM budgets. The 2011/12 funded AIM priority budget has been removed due to the completion of the priority in the current financial year. There has also been a reduction in the service and maintenance, reactive repair and the departmental recharges element of the AIM programme.

## 83B7 ARCHAEOLOGICAL FIELD UNIT

The Archaeological Field Unit will cease to trade on $31^{\text {st }}$ March 2012, therefore the budgets included for 2012/13 relate to the running costs of the Customs House.

The budgets included are in respect of the maintenance of the premises, utility charges, insurance, national non domestic rates and support service recharges.

## 83B8 MAJOR PROJECTS

A budget has been funded to engage the necessary legal and property expertise in respect of the regeneration of the Bus Station Site. This expenditure will be funded by the New Homes Bonus received in the year.

## 83B9 MARKETS AND HALLS

The revised Auctioneers contract has resulted in significant savings within this management unit. Savings have been made on the trade refuse charges, national non-domestic rates budgets and AIM budgets due to the responsibility for the maintenance of element of the centre now falling on the lessee.

Income budgets have also been revised in line with the new lease. Various income budgets have changed with income from auctioneers, open air markets and lettings increasing and income from car boot sales, car auction, mobile caterers and boardroom hire reducing.

The overhead costs for the management unit are recharged to the various cost centres. The staffing restructure as part of the new auctioneers contract have meant that the overheads recharged to the Livestock Centre have reduced meaning further savings have been made.

Budgets in respect of Exeter Corn Exchange have also reduced; the AIM recharge to the cost centre has reduced due to a 1 year funded AIM priority ending and the departmental recharge also reducing. Income budgets have increased with a significant increase in the income budgets for events held.

The event promotion budget has increased due to the need to promote a greater number of events being held, this increase in budget has been more than offset by the additional income expected from the events being staged.

## 83C1

WATERWAYS
A saving has been made on employment budgets due to the removal of the budget in respect of the Canal manager post. This saving has been partially offset by the inclusion of a budget for Marine Advice.

The AIM budgets within this management unit have increased with the service and maintenance, reactive repairs and departmental recharges all increasing.

Insurance budgets in relation to this management unit have increased; the increase is in respect of the Marine Insurance Policy.
5. USE OF RESERVES
5.1 The following withdrawals from earmarked reserves are budgeted to fund certain non-recurring expenditure in 2012/13

Planning Delivery Grant Reserve - $£ 51,350$
6. RECOMMENDATIONS
6.1 RECOMMENDED that Scrutiny Committee - Economy supports the estimates and proposed fees and charges for 2012/13 and recommends approval at the Special Meeting of the Council on 21 February 2012.

ANDY STARK
HEAD OF TREASURY SERVICES
KARIME HASSAN DIRECTOR

ECONOMY \& DEVELOPMENT DIRECTORATE
Local Government (Access to Information) Act 1985 (as amended)
Background papers used in compiling this report:
None
SCRUTINY COMMITTEE - ECONOMY
5ECONR - ECONOMY REVENUE

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & 2011 / 2012 \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 5,004,570 | 148,590 | (65,870) | - | $(876,100)$ | 4,211,190 |
| PREMISES | 2,520,520 | 52,230 | - | - | $(145,120)$ | 2,427,630 |
| SUPPLIES \& SERVICES | 1,832,340 | 6,680 | $(165,650)$ | 160,000 | $(11,040)$ | 1,822,330 |
| TRANSPORT | 96,290 | 3,530 | - | - | (15,620) | 84,200 |
| SUPPORT SERVICES | 2,935,360 | 86,600 | $(8,350)$ | - | $(414,180)$ | 2,599,430 |
| CAPITAL CHARGES | 359,100 | - | - | - | 7,140 | 366,240 |
| Total Expense | 12,748,180 | 297,630 | $(239,870)$ | 160,000 | (1,454,920) | 11,511,020 |
|  |  |  |  |  |  |  |
| income | ( $15,004,740)$ | $(295,690)$ | 100,000 |  | 1,152,280 | $(14,048,150)$ |
| Total Income | (15,004,740) | $(295,690)$ | 100,000 | - | 1,152,280 | $(14,048,150)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | $(2,256,560)$ | 1,940 | $(139,870)$ | 160,000 | $(302,640)$ | $(2,537,130)$ |


| Represented By |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 83A1 - PROPERTY \& ESTATES SERVICES | $(2,601,490)$ | 14,270 | - | - | $(60,580)$ | (2,647,800) |
| 83A2 - TRANSPORT/CONCESSIONARY FARES | 81,680 | 820 | - | - | $(10,420)$ | 72,080 |
| 83A3 - CAR PARKING | $(3,378,150)$ | $(71,230)$ | 100,000 | - | $(11,970)$ | $(3,361,350)$ |
| 83A4-ECONOMIC DEVELOPMENT | 654,900 | 15,000 | - | - | $(21,840)$ | 648,060 |
| 83A5 - FESTIVALS \& EVENTS | 207,930 | (320) | - | 85,000 | $(3,670)$ | 288,940 |
| 83A6 - TOURIST INFORMATION | 444,250 | 9,150 | - | - | 3,890 | 457,290 |
| 83A7- ARCHAEOLOGY IN EXETER | 26,000 | - | $(26,000)$ | - | - |  |
| 83A8 - DISTRICT HIGHWAYS \& FOOTPATHS | 354,790 | 5,740 | - | - | 17,160 | 377,690 |
| 83A9 - BUILDING CONTROL | 65,470 | $(2,620)$ | - | - | 77,660 | 140,510 |
| 83B1- LAND DRAINAGE | 129,070 | 1,460 | - | - | 15,900 | 146,430 |
| 83B2-ADMINISTRATION SERVICE | - | (240) | - | - | 240 | - |
| 83B3 - DIRECTOR ECONOMY \& DEVELOPMENT | - | (190) | - | - | 190 | - |
| 83B4 - ENGINEERING/CONSTRUCTION SERVS | - | (700) | - | - | 700 | - |
| 83B5 - PLANNING SERVICES | 1,147,700 | 36,820 | $(40,000)$ | - | $(172,010)$ | 972,510 |
| 83B6-CONSERVATION | 66,960 | 60 | - | - | $(9,720)$ | 57,300 |
| 83B7-ARCHAEOLOGICAL FIELD UNIT | 118,070 | 610 | $(108,000)$ | - | 51,960 | 62,640 |
| 83B8 - MAJOR PROJECTS | - | - | - | 75,000 | - | 75,000 |
| 83B9 - MARKETS \& HALLS | 80,580 | $(9,810)$ | $(65,870)$ | - | $(179,930)$ | $(175,030)$ |
| 83C1 - WATERWAYS | 345,680 | 3,120 | - | - | (200) | 348,600 |
| Net Cost | $(2,256,560)$ | 1,940 | $(139,870)$ | 160,000 | $(302,640)$ | $(2,537,130)$ |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |

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83A1 - PROPERTY \& ESTATES SERVICES

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & \text { 2011/2012 } \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER <br> ADJUSTMENTS | ESTIMATE 2012/2013 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 395,680 | 11,570 |  | - | $(17,530)$ | 389,720 |
| PREMISES | 261,910 | 1,710 |  | - | $(31,950)$ | 231,670 |
| SUPPLIES \& SERVICES | 151,420 | 1,150 |  | - | $(34,250)$ | 118,320 |
| TRANSPORT | 1,500 | 30 |  | - | (500) | 1,030 |
| SUPPORT SERVICES | 700,810 | 20,500 |  |  | $(33,170)$ | 688,140 |
| Total Expense | 1,511,320 | 34,960 |  | - | $(117,400)$ | 1,428,880 |
|  |  |  |  |  |  |  |
| income | $(4,112,810)$ | $(20,690)$ |  | - | 56,820 | $(4,076,680)$ |
| Total Income | $(4,112,810)$ | $(20,690)$ |  | - | 56,820 | $(4,076,680)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | $(2,601,490)$ | 14,270 |  | - | $(60,580)$ | $(2,647,800)$ |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| M001 COMMERCIAL PROPERTIES | $(1,878,100)$ | 5,220 |  | - | 16,470 | (1,856,410) |
| M002 MISCELLANEOUS PROPERTIES | $(397,180)$ | 7,370 |  | - | $(58,570)$ | $(448,380)$ |
| M003 MARSH BARTON/PINHOE ESTATES | $(106,280)$ | 1,690 |  | - | 16,030 | $(88,560)$ |
| M004 BRADNINCH PLACE | $(26,260)$ | 770 |  | - | 6,910 | $(18,580)$ |
| M005 SOWTON INDUSTRIAL ESTATE | 1,590 | 50 |  | - | (690) | 950 |
| M006 ST GEORGES RETAIL UNITS | $(270,390)$ | 420 |  | - | $(2,050)$ | $(272,020)$ |
| M008 EXETER BUSINESS CENTRE PROV | 75,000 | - |  | - | $(40,000)$ | 35,000 |
| M011 LAND CHARGES | 140 | $(1,240)$ |  | - | 1,300 | 200 |
| T104 ESTATE SERVICES | 414,660 | 12,270 |  | - | $(25,620)$ | 401,310 |
| T105 PROPERTY RECORDS | 40,950 | 1,390 |  | - | $(1,370)$ | 40,970 |
| U104 PROP \& ESTS INTERNAL RECHGS | $(455,620)$ | $(13,670)$ |  | - | 27,010 | $(442,280)$ |
| Net Cost | $(2,601,490)$ | 14,270 |  | - | $(60,580)$ | $(2,647,800)$ |

83A2 - TRANSPORT/CONCESSIONARY FARES

69,440
50,030
$\begin{array}{ccccc}(37,500) & (960) & - & - & (8,930)\end{array}$
$\begin{array}{llllll}(37,500) & (960) & - & (8,930) & (47,390)\end{array}$
$\begin{array}{lllllll}\text { Net Expenditure } & 81,680 & 820 & - & (10,420) & & \text { 72,080 }\end{array}$

|  |  |
| ---: | ---: |
| $(10,930)$ | 70,080 |
| 510 | 2,000 |

웅
合易
$\begin{array}{llll}(37,500) & (960) & (87,930) & (47,390)\end{array}$


|  |  |  |  |  |
| :--- | ---: | :---: | :---: | :---: |
| Represented By | $\mathbf{8 1 , 6 8 0}$ |  |  |  |
| M102 TRANSPORTATION INITIATIVES | 79,680 |  |  |  |
| M104 GREEN TRAVEL PLAN | 2,000 |  |  |  |
| Net Cost | $\mathbf{8 1 , 6 8 0}$ |  |  |  |

SCRUTINY COMMITTEE - ECONOMY Subjective Analysis

RECURRING $\quad$ NON-RECURRING | OTHER |
| :---: |
| ADJUSTMENTS |

| 10,000 |
| ---: |
| $(11,490)$ |
| $(1,490)$ |
|  |
| $(8,930)$ |
| $(8,930)$ |
| $(10,420)$ |

$(10,930)$
510
$(10,420)$
INFLATION

| BASE ESTIMATE |
| ---: | ---: |
| 2011/2012 |$|$| 59,440 |
| ---: |
| 59,740 |
| 19,180 |

Page 11
SCRUTINY COMMITTEE - ECONOMY
83A3 - CAR PARKING

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & \text { 2011/2012 } \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER <br> ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 905,750 | 26,870 |  | - | $(126,580)$ | 806,040 |
| PREMISES | 1,143,300 | 28,750 |  | - | 51,910 | 1,223,960 |
| SUPPLIES \& SERVICES | 291,000 | 1,520 |  |  | 10,100 | 302,620 |
| TRANSPORT | 18,480 | 1,220 | - | - | (330) | 19,370 |
| SUPPORT SERVICES | 405,250 | 11,920 |  |  | $(210,660)$ | 206,510 |
| CAPITAL CHARGES | 136,160 |  |  | - | $(6,650)$ | 129,510 |
| Total Expense | 2,899,940 | 70,280 | - | - | $(282,210)$ | 2,688,010 |
|  |  |  |  |  |  |  |
| INCOME | $(6,278,090)$ | $(141,510)$ | 100,000 | - | 270,240 | (6,049,360) |
| Total Income | $(6,278,090)$ | $(141,510)$ | 100,000 | - | 270,240 | $(6,049,360)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | $(3,378,150)$ | $(71,230)$ | 100,000 | - | (11,970) | (3,361,350) |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| M201 CAR PARKS | $(3,403,650)$ | $(69,830)$ | 100,000 | - | (11,120) | (3,384,600) |
| M202 CAR PARK INVESTMENT PROPERTIES | $(36,610)$ | - | - | - | - | $(36,610)$ |
| M203 RESIDENTS PARKING SCHEMES | - | 2,010 | - | - | $(2,010)$ |  |
| M204 CPE | - | $(5,370)$ | - | - | 5,370 |  |
| T107 CASH COLLECTION | 71,310 | 2,240 |  | - | $(4,490)$ | 69,060 |
| U107 CASH COLLECTION INT RECHARGE | $(9,200)$ | (280) | - |  | 280 | $(9,200)$ |
| Net Cost | (3,378,150) | 71,230) | 00,0 |  | $(11,970)$ | $(3,361,350)$ |

83A4-ECONOMIC DEVELOPMENT
$\begin{array}{r}350,510 \\ 1,300 \\ 199,540 \\ 1,080 \\ \hline 191,80\end{array}$
744,230

648,060

SCRUTINY COMMITTEE - ECONOMY

| BASE ESTIMATE <br> $2011 / 2012$ | INFLATION | RECURRING | NON-RECURRING | OTHER <br> ADJUSTMENTS |
| ---: | ---: | ---: | ---: | ---: |
| 368,930 | 10,920 | - | - | $(29,340)$ |
| 225,800 | - | - | - | 1,300 |
| 4,440 | 10 | - | - | $(26,270)$ |
| 201,110 | 80 | - | - | $(3,440)$ |
| 2,560 | 5,850 | - | - | - |
| $\mathbf{8 0 2 , 8 4 0}$ | $\mathbf{- 1 6 , 8 6 0}$ | - | - | $(2,50$, |

53,630
53,630
$654,900 \quad 15,000 \quad$ - $\quad(21,840)$

| Subjective Analysis |
| :--- |
| PAY |
| PREMISES |
| SUPPLIES \& SERVICES |
| TRANSPORT |
| SUPPORT SERVICES |
| CAPITAL CHARGES |
| Total Expense |

Total Expense

| INCOME |
| :--- | :--- |
| Total Incom |

Net Expenditure
M305 CITY CENTRE MANAGEMENT
anager int int
M308 CITY CENTRE MANAGER
Net Cost 654,900
83A5-FESTIVALS \& EVENTS

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & \text { 2011/2012 } \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER <br> ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 64,380 | 1,910 |  | - | $(1,990)$ | 64,300 |
| PREMISES | 25,230 | 760 |  | - | (270) | 25,720 |
| SUPPLIES \& SERVICES | 271,270 | 1,570 |  | 85,000 | 5,800 | 363,640 |
| TRANSPORT | 990 | 20 |  | - | (200) | 810 |
| SUPPORT SERVICES | 47,820 | 1,450 |  |  | $(7,010)$ | 42,260 |
| Total Expense | 409,690 | 5,710 |  | 85,000 | $(3,670)$ | 496,730 |
|  |  |  |  |  |  |  |
| INCOME | (201,760) | $(6,030)$ |  |  |  | (207,790) |
| Total Income | $(201,760)$ | $(6,030)$ |  | - | - | $(207,790)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | 207,930 | (320) |  | 85,000 | $(3,670)$ | 288,940 |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| M401 ARTS \& FESTIVAL ADMINISTRATION | 119,580 | 3,380 | - | - | $(9,370)$ | 113,590 |
| M402 SUMMER FESTIVAL | 65,000 | $(3,700)$ |  | - | 3,700 | 65,000 |
| M403 ANIMATION FESTIVAL | 20,000 | - |  | - | - | 20,000 |
| M405 VIBRAPHONIC | 2,000 | - |  | - | - | 2,000 |
| M408 OPEN STUDIOS | 1,350 | - |  | - | - | 1,350 |
| M410 RESPECT FESTIVAL | - | - |  | - | 2,000 | 2,000 |
| M411 OLYMPIC TORCH EVENT | - | - |  | 85,000 |  | 85,000 |
| Net Cost | 207,930 | (320) | - | 85,000 | $(3,670)$ | 288,940 |

83A6 - TOURIST INFORMATION
SCRUTINY COMMITTEE - ECONOMY

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & \text { 2011/2012 } \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER <br> ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 295,910 | 8,820 |  | - | 280 | 305,010 |
| PREMISES | 98,840 | 2,540 |  |  | $(5,200)$ | 96,180 |
| SUPPLIES \& SERVICES | 131,540 | 150 |  | - | 49,670 | 181,360 |
| TRANSPORT | 5,280 | 110 |  |  | $(1,180)$ | 4,210 |
| SUPPORT SERVICES | 93,700 | 2,780 |  |  | 1,440 | 97,920 |
| CAPITAL CHARGES | 3,190 | - |  | - |  | 3,190 |
| Total Expense | 628,460 | 14,400 |  | - | 45,010 | 687,870 |
|  |  |  |  |  |  |  |
| INCOME | $(184,210)$ | $(5,250)$ |  |  | $(41,120)$ | $(230,580)$ |
| Total Income | $(184,210)$ | $(5,250)$ |  | - | $(41,120)$ | $(230,580)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | 444,250 | 9,150 |  | - | 3,890 | 457,290 |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| M501 TOURISM ADMINISTRATION | 148,220 | 4,380 |  | - | (720) | 151,880 |
| M502 TOURISM | 65,300 | 20 |  | - | $(1,430)$ | 63,890 |
| M503 EXETER VISITOR INFORMATION | 136,560 | 2,620 |  | - | 3,050 | 142,230 |
| M504 UNDERGROUND PASSAGES | 76,560 | 960 |  | - | 7,060 | 84,580 |
| M505 QUAY HOUSE VISITOR CENTRE | 7,520 | 1,380 |  | - | $(3,040)$ | 5,860 |
| M506 TOUR GUIDES | 10,090 | (210) |  | - | $(1,030)$ | 8,850 |
| Net Cost | 444,250 | 9,150 |  | - | 3,890 | 457,290 |

83A7- ARCHAEOLOGY IN EXETER
SCRUTINY COMMITTEE - ECONOMY

83A8 - DISTRICT HIGHWAYS \& FOOTPATHS
162,690
12,560
45,820
156,620
377,690

SCRUTINY COMMITTEE - ECONOMY
83A9 - BUILDING CONTROL

| Subjective Analysis | $\begin{gathered} \text { BASE ESTIMATE } \\ 2011 / 2012 \end{gathered}$ | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 334,830 | 9,780 |  | - | $(4,110)$ | 340,500 |
| PREMISES | 290 | 10 |  | - | (300) |  |
| SUPPLIES \& SERVICES | 32,460 | 740 |  | - | $(2,750)$ | 30,450 |
| TRANSPORT | 16,950 | 350 |  | - | $(4,500)$ | 12,800 |
| SUPPORT SERVICES | 87,340 | 2,530 |  |  | $(3,730)$ | 86,140 |
| Total Expense | 471,870 | 13,410 |  | - | $(15,390)$ | 469,890 |
|  |  |  |  |  |  |  |
| income | $(406,400)$ | $(16,030)$ |  | - | 93,050 | $(329,380)$ |
| Total Income | $(406,400)$ | $(16,030)$ |  | - | 93,050 | $(329,380)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | 65,470 | $(2,620)$ |  | - | 77,660 | 140,510 |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| M701 BUILDING CONTROL FEE EARNING | - | $(4,450)$ |  | - | 4,450 |  |
| M702 BUILDING CONTROL ADVICE | 65,470 | 1,830 |  | - | 73,210 | 140,510 |
| Net Cost | 65,470 | $(2,620)$ |  | - | 77,660 | 140,510 |

83B1-LAND DRAINAGE

72,500
2,000
65860
6,070
$\mathbf{1 4 6 , 4 3 0}$
146,430

| Represented By |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| M611 LAND DRAINAGE - WATER COURSES | 121,370 | 1,220 | - |  | 15,470 | 138,060 |
| M612 SEWER MAPS | 3,170 | 100 | - |  | 760 | 4,030 |
| M613 DEVELOPMENT SIIES | 4,530 | 140 | - |  | (330) | 4,340 |
| Net Cost | 129,070 | 1,460 |  |  | 15,900 | 146,430 |

83B2 - ADMINISTRATION SERVICE
$\begin{array}{r}\text { ESTIMATE } \\ \text { 2012/2013 } \\ 96,950 \\ 3,210 \\ 39,870 \\ \hline 140,030 \\ \hline\end{array}$
$(140,030)$
$(140,030)$

138,830
$(138,830)$
$(26,010)$
$(2,550)$
$(17,560)$
$46,120)$
$(46,120)$
46,360
240

46,36
240

| 78,830 | 5,120 | - | - | $(45,120)$ |
| :---: | :---: | :---: | :---: | :---: |
|  | $(5,360)$ | - | - | 45,360 |

$(5,34)$
SCRUTINY COMMITTEE - ECONOMY
$\qquad$ Subjective Analysis
PAY
SUPPLIES \& SERVICES
SUPPORT SERVICES
Total Expense
INCOME
Total Income
Net Expenditure
T101 DIRECTORATE ADMINISTRATION
101 DIRECTORATE ADMINIL REAH
Net Cost
83B3 - DIRECTOR ECONOMY \& DEVELOPMENT

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & \text { 2011/2012 } \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 162,720 | 4,810 |  |  | 3,610 | 171,140 |
| SUPPLIES \& SERVICES | 3,790 | - |  | - | - | 3,790 |
| TRANSPORT | 1,000 | 20 |  |  |  | 1,020 |
| SUPPORT SERVICES | 32,440 | 980 | - | - | 3,320 | 36,740 |
| Total Expense | 199,950 | 5,810 | - | - | 6,930 | 212,690 |
|  |  |  |  |  |  |  |
| INCOME | $(199,950)$ | $(6,000)$ |  |  | $(6,740)$ | $(212,690)$ |
| Total Income | $(199,950)$ | $(6,000)$ | - | - | $(6,740)$ | $(212,690)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | - | (190) | - | - | 190 |  |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| T102 DIRECTOR ECONOMY \& DEVELOPMENT | 154,420 | 4,530 | - | - | 7,780 | 166,730 |
| T103 PROJECTS \& BUSINESS MANAGER | 45,530 | 1,280 | - | - | (850) | 45,960 |
| U102 E\&D DIR/PROJECTS INT RECHGS | $(199,950)$ | $(6,000)$ |  |  | $(6,740)$ | $(212,690)$ |
| Net Cost |  | (190) | - |  | 190 |  |

83B4-ENGINEERING/CONSTRUCTION SERVS

| Subjective Analysis | $\begin{gathered} \text { BASE ESTIMATE } \\ 2011 / 2012 \end{gathered}$ | INFLATION | RECURRING | NON-RECURRING | OTHER <br> ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 253,560 | 7,420 |  | - | $(5,600)$ | 255,380 |
| PREMISES | 290 | 10 |  | - | (300) | - |
| SUPPLIES \& SERVICES | 15,930 | 120 |  |  | $(2,750)$ | 13,300 |
| TRANSPORT | 3,950 | 80 |  | - | (750) | 3,280 |
| SUPPORT SERVICES | 95,490 | 2,760 |  | - | $(8,490)$ | 89,760 |
| CAPITAL CHARGES | 150 |  |  | - | - | 150 |
| Total Expense | 369,370 | 10,390 |  | - | $(17,890)$ | 361,870 |
|  |  |  |  |  |  |  |
| INCOME | $(369,370)$ | $(11,090)$ |  |  | 18,590 | $(361,870)$ |
| Total Income | $(369,370)$ | $(11,090)$ |  | - | 18,590 | $(361,870)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | - | (700) | - | - | 700 | - |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| T106 ENGINEERING \& CONSTRUCTION | 369,370 | 10,380 |  | - | $(17,880)$ | 361,870 |
| U106 ENG \& CONST INTERNAL RECHARGE | $(369,370)$ | $(11,080)$ |  |  | 18,580 | $(361,870)$ |
| Net Cost |  | (700) | - | - | 700 |  |

83B5 - PLANNING SERVICES

| Subjective Analysis | BASE ESTIMATE 2011/2012 | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | ESTIMATE 2012/2013 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 1,071,410 | 31,710 | - | - | $(127,370)$ | 975,750 |
| PREMISES | 13,540 | 20 | - | - | $(12,000)$ | 1,560 |
| SUPPLIES \& SERVICES | 85,180 | 960 | $(31,650)$ | - | $(5,360)$ | 49,130 |
| TRANSPORT | 8,980 | 200 | - | - | (640) | 8,540 |
| SUPPORT SERVICES | 465,700 | 13,770 | $(8,350)$ | - | $(10,440)$ | 460,680 |
| CAPITAL CHARGES | 6,610 | - | - | - | $(2,200)$ | 4,410 |
| Total Expense | 1,651,420 | 46,660 | $(40,000)$ | - | $(158,010)$ | 1,500,070 |
|  |  |  |  |  |  |  |
| Income | (503,720) | $(9,840)$ | - | - | $(14,000)$ | $(527,560)$ |
| Total Income | $(503,720)$ | $(9,840)$ | - | - | $(14,000)$ | $(527,560)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | 1,147,700 | 36,820 | $(40,000)$ | - | $(172,010)$ | 972,510 |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| M801 PLANNING | 782,290 | 27,040 | - | - | (90,830) | 718,500 |
| M802 PLANNING ENFORCEMENT | 63,690 | 1,870 | - | - | (770) | 64,790 |
| M803 FORWARD PLANNING | 106,140 | 3,130 | - | - | 28,600 | 137,870 |
| M804 PLANNING DELIVERY | 155,580 | 4,540 | - | - | $(108,770)$ | 51,350 |
| M806 LOCAL DEVELOPMENT FRAMEWORK | 40,000 | 240 | $(40,000)$ | - | (240) |  |
| Net Cost | 1,147,700 | 36,820 | $(40,000)$ | - | $(172,010)$ | 972,510 |

Page 23
83B6-CONSERVATION

| Subjective Analysis | $\begin{gathered} \text { BASE ESTIMATE } \\ 2011 / 2012 \end{gathered}$ | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | ESTIMATE 2012/2013 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PREMISES | 52,800 | - |  | - | $(9,760)$ | 43,040 |
| SUPPLIES \& SERVICES | 6,300 | - |  | - | - | 6,300 |
| SUPPORT SERVICES | 2,070 | 60 |  | - | (20) | 2,110 |
| CAPITAL CHARGES | 5,790 | - |  | - | 60 | 5,850 |
| Total Expense | 66,960 | 60 |  | - | $(9,720)$ | 57,300 |
|  |  |  |  |  |  |  |
| Net Expenditure | 66,960 | 60 |  | - | (9,720) | 57,300 |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| M811 CONSERVATION/BUILDING GRANTS | 66,960 | 60 |  | - | $(9,720)$ | 57,300 |
| Net Cost | 66,960 | 60 |  | - | $(9,720)$ | 57,300 |

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83B7 - ARCHAEOLOGICAL FIELD UNIT

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & 2011 / 2012 \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | ESTIMATE 2012/2013 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 501,590 | 15,560 | - | - | $(509,230)$ | 7,920 |
| PREMISES | 33,620 | 1,300 |  | - | (710) | 34,210 |
| SUPPLIES \& SERVICES | 130,880 | 180 | $(108,000)$ |  | $(21,310)$ | 1,750 |
| TRANSPORT | 16,780 | 730 | - |  | $(12,830)$ | 4,680 |
| SUPPORT SERVICES | 40,360 | 1,180 | - | - | $(32,330)$ | 9,210 |
| CAPITAL CHARGES | 6,260 | - | - |  | $(1,390)$ | 4,870 |
| Total Expense | 729,490 | 18,950 | $(108,000)$ | - | $(577,800)$ | 62,640 |
|  |  |  |  |  |  |  |
| income | $(611,420)$ | $(18,340)$ | - | - | 629,760 |  |
| Total Income | $(611,420)$ | $(18,340)$ | - | - | 629,760 |  |
|  |  |  |  |  |  |  |
| Net Expenditure | 118,070 | 610 | $(108,000)$ | - | 51,960 | 62,640 |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| C121 AFU JUNIOR STAFF PAY | 31,380 | 930 | - | - | (32,310) |  |
| C122 AFU E\&D WORK | - | 780 | - | - | (780) |  |
| C123 AFU PROJECTS | - |  | - | - | - |  |
| C124 AFU PAY | 404,390 | 11,940 | - | - | $(416,330)$ |  |
| C125 AFU OVERHEADS | 126,850 | 3,570 | - | - | $(67,780)$ | 62,640 |
| C126 AFU HEAD OF SERVICE PAY | 58,870 | 1,740 | - | - | (60,610) |  |
| C127 AFU NON PRODUCTIVE HOURS |  | (10) | - | - | 10 |  |
| C128 AFU ARCHIVE \& RESDIUAL COSTS | 108,000 | - | $(108,000)$ | - | - |  |
| U121 AFU INTERNAL RECHARGES | $(611,420)$ | $(18,340)$ | - | - | 629,760 |  |
| Net Cost | 118,070 | 610 | $(108,000)$ | - | 51,960 | 62,640 |

83B8 - MAJOR PROJECTS

| Subjective Analysis | BASE ESTIMATE 2011/2012 | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | ESTIMATE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SUPPLIES \& SERVICES | - |  |  | 75,000 |  | 75,000 |
| Total Expense | - |  |  | 75,000 |  | 75,000 |
| Net Expenditure | - |  |  | 75,000 |  | 75,000 |
| Represented By |  |  |  |  |  |  |
| M821 MAJOR PROJECTS | - |  |  | 75,000 |  | 75,000 |
| Net Cost |  |  |  | 75,000 |  | 75,000 |

83B9 - MARKETS \& HALLS

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & \text { 2011/2012 } \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER <br> ADJUSTMENTS | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2012/2013 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 375,080 | 11,100 | (65,870) |  | 8,790 | 329,100 |
| PREMISES | 501,680 | 10,590 | - | - | $(152,120)$ | 360,150 |
| SUPPLIES \& SERVICES | 291,010 | 120 | - |  | 70 | 291,200 |
| TRANSPORT | 6,810 | 270 | - | - | $(3,580)$ | 3,500 |
| SUPPORT SERVICES | 460,280 | 13,810 | - | - | $(87,930)$ | 386,160 |
| CAPITAL CHARGES | 17,030 | - | - | - | - | 17,030 |
| Total Expense | 1,651,890 | 35,890 | $(65,870)$ | - | $(234,770)$ | 1,387,140 |
|  |  |  |  |  |  |  |
| income | $(1,571,310)$ | $(45,700)$ | - | - | 54,840 | $(1,562,170)$ |
| Total Income | $(1,571,310)$ | $(45,700)$ | - | - | 54,840 | $(1,562,170)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | 80,580 | $(9,810)$ | (65,870) | - | $(179,930)$ | $(175,030)$ |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| C101 LIVESTOCK/MATFORD CENTRE | $(65,930)$ | $(7,160)$ | - | - | $(175,580)$ | $(248,670)$ |
| C102 MARKETS | 2,980 | (990) | - | - | 570 | 2,560 |
| C103 EXETER CORN EXCHANGE | 143,530 | $(1,250)$ | - | - | $(71,200)$ | 71,080 |
| C104 M\& O OVERHEADS | 390,320 | 11,300 | (65,870) | - | $(13,400)$ | 322,350 |
| U105 M\&H INTERNAL RECHARGES | $(390,320)$ | $(11,710)$ | - | - | 79,680 | $(322,350)$ |
| Net Cost | 80,580 | $(9,810)$ | $(65,870)$ | - | $(179,930)$ | $(175,030)$ |

SCRUTINY COMMITTEE - ECONOMY
$83 C 1$ - WATERWAYS

| Subjective Analysis | $\begin{aligned} & \text { BASE ESTIMATE } \\ & 2011 / 2012 \end{aligned}$ | INFLATION | RECURRING | NON-RECURRING | OTHER ADJUSTMENTS | ESTIMATE 2012/2013 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAY | 155,290 | 4,600 |  | - | $(41,020)$ | 118,870 |
| PREMISES | 153,930 | 2,040 |  | - | 18,680 | 174,650 |
| SUPPLIES \& SERVICES | 89,900 | 160 | - | - | 8,660 | 98,720 |
| TRANSPORT | 11,130 | 420 | - | - | 12,330 | 23,880 |
| SUPPORT SERVICES | 97,770 | 2,890 | - | - | (240) | 100,420 |
| CAPITAL CHARGES | 36,930 | - |  | - | 1,610 | 38,540 |
| Total Expense | 544,950 | 10,110 | - | - | 20 | 555,080 |
|  |  |  |  |  |  |  |
| INCOME | $(199,270)$ | $(6,990)$ | - | - | (220) | $(206,480)$ |
| Total Income | $(199,270)$ | $(6,990)$ | - | - | (220) | $(206,480)$ |
|  |  |  |  |  |  |  |
| Net Expenditure | 345,680 | 3,120 | - | - | (200) | 348,600 |
|  |  |  |  |  |  |  |
| Represented By |  |  |  |  |  |  |
| F029 RIVER EXE | 90,690 | 640 | - | - | 5,100 | 96,430 |
| F030 CANAL | 224,990 | 2,480 | - | - | $(5,300)$ | 222,170 |
| F031 EXE ESTUARY REVIEW | 30,000 |  | - | - | - | 30,000 |
| Net Cost | 345,680 | 3,120 | - | - | (200) | 348,600 |

## APPENDIX 2

GENERAL FUND - CAPITAL PROGRAMME 2012/13 AND FUTURE YEARS


## APPENDIX 3

| Conservation Area Character Appraisals* |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - Central (only available as a paper copy) | 11.20 | - | 11.20 | 10.80 | - | 10.80 | 7 |
| - Southernhay (only available as a paper copy) | 11.20 | - | 11.20 | 10.80 | - | 10.80 | 7 |
| - Heavitree (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Cowick Street (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Alphington (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Exwick (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Longbrook (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Midway Terrace and Ide Lane (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Riverside (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - St Davids (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Princes Square (FREE to download from the web site) | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| *Available on CD for £2 each |  |  |  |  |  |  |  |
| Supplementary Planning Documents |  |  |  |  |  |  |  |
| - Public Open Space | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| - Audit of Open Space Facilities | 11.20 | - | 11.20 | 10.80 | - | 10.80 | 7 |
| - Neighbourhood Maps | 16.80 | - | 16.80 | 16.20 | - | 16.20 | 7 |
| - Student Accommodation |  |  |  |  |  |  |  |
| - Residential Extensions |  |  |  |  |  |  |  |
| - Trees in Relation to Development | Free to download on Exeter City Council |  |  |  |  |  |  |
| - Planning Obligations |  |  |  |  |  |  |  |
| - Affordable Housing | Website |  |  |  |  |  |  |
| - Residential Design Guide |  |  |  |  |  |  |  |
| - Streatham Campus Masterplan |  |  |  |  |  |  |  |
| Supplementary Planning Guidance |  |  |  |  |  |  |  |
| - Archaeology and Development | 5.60 | - | 5.60 | 5.40 | - | 5.40 | 7 |
| Exeter Local Plan First Review | 32.40 | - | 32.40 | 32.40 | - | 32.40 | 7 |
| * half price for residents and students |  |  |  |  |  |  |  |
| Local Plan Maps |  |  |  |  |  |  |  |
| - Proposals | 2.83 | 0.57 | 3.40 | 2.75 | 0.55 | 3.30 | 3 |
| - City Centre Inset | 1.92 | 0.38 | 2.30 | 1.83 | 0.37 | 2.20 | 3 |
| Newcourt Area Feasibility Study | 20.70 | - | 20.70 | 19.90 | - | 19.90 | 7 |
| Environmental Study (Cobham Resource Consultant 1996) |  |  |  |  |  |  |  |
| Newcourt Area Feasibility Study | 20.70 | - | 20.70 | 19.90 | - | 19.90 | 7 |
| Transport Study (Rust Consulting Ltd 1996) |  |  |  |  |  |  |  |
| Exeter Employment Study (Atkins 2007) | 28.10 | - | 28.10 | 27.00 | - | 27.00 | 7 |
| (Diacono Consultants \& White Consulatations 2007) |  |  |  |  |  |  |  |
| Monkerton \& Hill Barton Masterplan | 25.00 | - | 25.00 | Not previously charged |  |  | 7 |
| Newcourt Masterplan | 25.00 | - | 25.00 |  | sly charged |  | 7 |
| OTHER CHARGES |  |  |  |  |  |  |  |
| Copy of Planning Decision Notice | 2.25 | 0.45 | 2.70 | 2.17 | 0.43 | 2.60 | 3 |
| Decisions dated from 1 January 2000 10p per page |  |  |  |  |  |  |  |
| Copy Appeal Decision | 2.25 | 0.45 | 2.70 | 2.17 | 0.43 | 2.60 | 3 |
| Decisions dated from 1 January 2000 up to 10 pages 10p per page, over 10 pages $£ 2.50$ flat rate |  |  |  |  |  |  |  |
| Copy Tree Preservation Order | 2.25 | 0.45 | 2.70 | 2.17 | 0.43 | 2.60 | 3 |
| Copy S. 106 (Legal Agreement) | 2.25 | 0.45 | 2.70 | 2.17 | 0.43 | 2.60 | 3 |
| Decisions dated from 1 January 2000 up to 10 pages 10p per page, over 10 pages $£ 2.50$ flat rate |  |  |  |  |  |  |  |
| Compliance with Conditions: |  |  |  |  |  |  |  |
| - Ascertained from Application File | 15.50 | 3.10 | 18.60 | 14.92 | 2.98 | 17.90 | 3 |
| - Ascertained from File and Site Visit | 63.83 | 12.77 | 76.60 | 61.42 | 12.28 | 73.70 | 3 |
| Search type inquiry question answered by letter seeking information about property/land uses, Listed Buildings and Conservation Areas, Planning Decisions, etc - per question | 13.58 | 2.72 | 16.30 | 13.08 | 2.62 | 15.70 | 3 |
| Plan Photocopies (where permitted by Copyright) |  |  |  |  |  |  |  |
| - A4 each copy | 0.17 | 0.03 | 0.20 | 0.12 | 0.03 | 0.15 | 3 |
| - A3 each copy | 0.17 | 0.03 | 0.20 | 0.17 | 0.03 | 0.20 | 3 |
| - A2, A1, A0 each copy (colour copies of large plans will be priced individually) | 1.33 | 0.27 | 1.60 | 1.25 | 0.25 | 1.50 | 3 |
| Ordnance Survey (OS) A4 Extract |  |  |  |  |  |  |  |
| - Exeter City Council Fee per sheet | 0.17 | 0.03 | 0.20 | 0.17 | 0.03 | 0.20 | 3 |
| (The charge for an Ordnance Survey (OS) extract map has been set by the OS and agreed with the Council in a Service Level Agreement e.g. $£ 14.05$ for 4 copies plus 10 per sheet $=£ 14.45$ ) |  |  |  |  |  |  |  |
| Other Photocopying: |  |  |  |  |  |  |  |
| - A4 size | 0.17 | 0.03 | 0.20 | 0.12 | 0.03 | 0.15 | 3 |
| - A3 size | $32^{0.17}$ | 0.03 | 0.20 | 0.17 | 0.03 | 0.20 | 3 |

Total

| Research Building Records (add $£ 5$ if invoiced) | 13.67 | 2.73 | 16.40 | 13.17 | 2.63 | 15.80 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Copy of Building Regulation Notices | No charge as information available under EIR | 2.17 | 0.43 | 2.60 | 3 |  |

(1) Schedule 1 - Standard charges for one or more Dwellings [Houses up to $\mathbf{3 0 0} \mathbf{m}^{2}$ and flats up to three storeys]
(a) Full Plans

| 1 Dwelling | 595.75 | 119.15 | 714.90 | 595.75 | 119.15 | 714.90 | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2 Dwellings | 765.96 | 153.19 | 919.15 | 765.96 | 153.19 | 919.15 | 3 |
| 3 Dwellings | 936.17 | 187.23 | 423.40 | 936.17 | 187.23 | 423.40 | 3 |
| 4 Dwellings | 1,106.38 | 221.28 | 1,327.66 | 1,106.38 | 221.28 | 1,327.66 | 3 |
| 5 Dwellings | 1,276.60 | 255.32 | 1,531.92 | 1,276.60 | 255.32 | 1,531.92 | 3 |
| 6 Dwellings | 1,446.81 | 289.36 | 1,736.17 | 1,446.81 | 289.36 | 1,736.17 | 3 |
| 7 Dwellings | 1,617.02 | 323.40 | 1,940.42 | 1,617.02 | 323.40 | 1,940.42 | 3 |
| 8 Dwellings | 1,787.23 | 357.45 | 2,144.68 | 1,787.23 | 357.45 | 2,144.68 | 3 |
| 9 Dwellings | 1,957.45 | 391.49 | 2,348.94 | 1,957.45 | 391.49 | 2,348.94 | 3 |
| 10 Dwellings | 2,127.66 | 425.53 | 2,553.19 | 2,127.66 | 425.53 | 2,553.19 | 3 |
| b) Building Notice |  |  |  |  |  |  |  |
| 1 Dwelling | 714.89 | 142.96 | 857.87 | 714.89 | 142.96 | 857.87 | 3 |
| 2 Dwellings | 919.15 | 183.83 | 1,102.98 | 919.15 | 183.83 | 1,102.98 | 3 |
| 3 Dwellings | 1,123.40 | 224.68 | 1,348.08 | 1,123.40 | 224.68 | 1,348.08 | 3 |
| 4 Dwellings | 1,327.66 | 265.53 | 1,593.19 | 1,327.66 | 265.53 | 1,593.19 | 3 |
| 5 Dwellings | 1,531.91 | 306.18 | 1,838.29 | 1,531.91 | 306.18 | 1,838.29 | 3 |
| 6 Dwellings | 1,736.17 | 347.23 | 2,083.40 | 1,736.17 | 347.23 | 2,083.40 | 3 |
| 7 Dwellings | 1,940.43 | 388.09 | 2,328.52 | 1,940.43 | 388.09 | 2,328.52 | 3 |
| 8 Dwellings | 2,144.68 | 428.94 | 2,573.62 | 2,144.68 | 428.94 | 2,573.62 | 3 |
| 9 Dwellings | 2,348.94 | 469.79 | 2,818.73 | 2,348.94 | 469.79 | 2,818.73 | 3 |
| 10 Dwellings | 2,553.19 | 510.64 | 3,063.83 | 2,553.19 | 510.64 | 3,063.83 | 3 |
| c) RG Charge |  |  |  |  |  |  |  |
| 1 Dwelling | 860.00 | - | 860.00 | 860.00 | - | 860.00 | 9 |
| 2 Dwellings | 1,110.00 | - | 1,110.00 | 1,110.00 | - | 1,110.00 | 9 |
| 3 Dwellings | 1,350.00 | - | 1,350.00 | 1,350.00 | - | 1,350.00 | 9 |
| 4 Dwellings | 1,600.00 | - | 1,600.00 | 1,600.00 | - | 1,600.00 | 9 |
| 5 Dwellings | 1,850.00 | - | 1,850.00 | 1,850.00 | - | 1,850.00 | 9 |
| 6 Dwellings | 2,100.00 | - | 2,100.00 | 2,100.00 | - | 2,100.00 | 9 |
| 7 Dwellings | 2,350.00 | - | 2,350.00 | 2,350.00 | - | 2,350.00 | 9 |
| 8 Dwellings | 2,600.00 | - | 2,600.00 | 2,600.00 | - | 2,600.00 | 9 |
| 9 Dwellings | 2,850.00 | - | 2,850.00 | 2,850.00 | - | 2,850.00 | 9 |
| 10 Dwellings | 3,100.00 | - | 3,100.00 | 3,100.00 | - | 3,100.00 | 9 |

(2) Schedule 3 -Standard charges for work to which Schedules 1 and 2 do not apply.
(a) Full Plans

| Estimate of cost |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Under $£ 2,000$ | 106.38 | 21.28 | 127.66 | 106.38 | 21.28 | 127.66 |  |
| $£ 2,000-£ 5,000$ | 170.21 | 34.04 | 204.25 | 170.21 | 34.04 | 204.25 |  |
| $£ 5,001-£ 10,000$ | 212.77 | 42.55 | 255.32 | 212.77 | 42.55 | 255.32 |  |
| $£ 10,001-£ 25,000$ | 340.43 | 68.09 | 408.52 | 340.43 | 68.09 | 408.52 | 3 |
| $£ 25,001-£ 50,000$ | 553.19 | 110.64 | 663.83 | 553.19 | 110.64 | 663.83 | 3 |
| $£ 50,001-£ 75,000$ | 765.96 | 153.19 | 919.15 | 765.96 | 153.19 | 919.15 | 3 |
| $£ 75,000-£ 100,000$ | 978.72 | 195.74 | $1,174.46$ | 978.72 | 195.74 | $1,174.46$ | 3 |

For dwellings above 10, or work in excess of $£ 100,000$ please contact Building Control on 01392265218
Note - The BUILDING NOTICE option is not available for buildings subject to The Regulatory Reform [Fire Safety] Order 2005
(b) Building Notice

|  |  |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| Estimate of cost |  |  |  |  |  |  |
| Under $£ 2,000$ | 127.66 | 25.53 | 153.19 | 127.66 | 25.53 | 153.19 |
| $£ 2,000-£ 5,000$ | 204.25 | 40.85 | 245.10 | 204.25 | 40.85 | 245.10 |
| $£ 5,001-£ 10,000$ | 255.32 | 51.06 | 306.38 | 255.32 | 51.06 | 306.38 |
| $£ 10,001-£ 25,000$ | 408.51 | 81.70 | 490.21 | 408.51 | 31.70 | 490.21 |
| $£ 25,001-£ 50,000$ | 663.83 | 132.77 | 796.60 | 663.83 | 132.77 | 796.60 |
| $£ 50,001-£ 75,000$ | 919.15 | 183.83 | $1,102.98$ | 919.15 | 183.83 | $1,102.98$ |
| $£ 75,000-£ 100,000$ | $1,174.47$ | 234.89 | $1,409.36$ | $1,174.47$ | 234.89 | $1,409.36$ |

For dwellings above 10, or work in excess of $£ 100,000$ please contact Building Control on 01392265218
Note - The BUILDING NOTICE option is not available for buildings subject to The Regulatory Reform [Fire Safety] Order 2005
(c) RG Charge

| Estimate of cost |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Under £2,000 | 155.00 | - | 155.00 | 155.00 | - | 155.00 | 9 |
| £2,000-£5,000 | 250.00 | - | 250.00 | 250.00 | - | 250.00 | 9 |
| £5,001-£10,000 | 310.00 | - | 310.00 | 310.00 | - | 310.00 | 9 |
| £10,001-£25,000 | 500.00 | - | 500.00 | 500.00 | - | 500.00 | 9 |
| £25,001-£50,000 | 800.00 | - | 800.00 | 800.00 | - | 800.00 | 9 |
| £50,001-£75,000 | 1,100.00 | - | 1,100.00 | 1,100.00 | - | 1,100.00 | 9 |
| £75,000-£100,000 | 1,420.00 | - | 1,420.00 | 1,420.00 | - | 1,420.00 | 9 |

For dwellings above 10, or work in excess of $£ 100,000$ please contact Building Control on 01392265218
Note - The BUILDING NOTICE option is not available for buildings subject to The Regulatory Reform [Fire Safety] Order 2005
(3) Schedule 2 - Standard charges for work in connection with dwellings
(a) Full Plans

Type of Work
Replacement Glazing in dwellings - Single Unit
Replacement Glazing in dwellings - Multiple Units
Domestic Electrical Installations [CP serves BS 7671 certificate]

| 42.55 | 8.51 | 51.06 | 42.55 | 8.51 | 51.06 | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 72.34 | 14.47 | 86.81 | 72.34 | 14.47 | 86.81 | 3 |
| 42.55 | 8.51 | 51.06 | 42.55 | 8.51 | 51.06 | 3 |
| 212.77 | 42.55 | 255.32 | 212.77 | 42.55 | 255.32 | 3 |
| 297.87 | 59.57 | 357.44 | 297.87 | 59.57 | 357.44 | 3 |
| 425.53 | 85.11 | 510.64 | 425.53 | 85.11 | 510.64 | 3 |
| Pade 3\%7 | 114.89 | 689.36 | 574.47 | 114.89 | 689.36 | 3 |
| Paye 299.67 | 59.57 | 357.44 | 299.87 | 59.57 | 357.44 | 3 |


| Proposed 2012-13 |  |  | Current Charge (2011-12) |  |  |  |  |
| :--- | :---: | :--- | :---: | :---: | :---: | :---: | :---: |
| Fee | VAT @ | $20 \%$ | Total | Fee | VAT @ $20 \%$ | Total | VAT |
| $£$ | $£$ |  | $£$ | $£$ | $£$ | $£$ | Code |
| 127.66 | 25.53 | 153.19 | 127.66 | 25.53 | 153.19 | 3 |  |
| 127.66 | 25.53 | 153.19 | 127.66 | 25.53 | 153.19 | 3 |  |

Garages, carports or similar - [not exempt] less than $40 \mathrm{~m}^{2}$ Re-roofing of existing dwellings

## Proposed 2012-13

Fee VAT @ 20\% To
£ £
$\begin{array}{ll}127.66 & 25.53 \\ 127.66 & 25.53\end{array}$
Note - For extensions or loft conversions exc $60 \mathrm{~m}^{2}$, the minimum standard charge in Schedule 3 is $£ 675.00$ inc VAT for a Full Plans application and $£ 810.00$ inc Vat for a Building Notic $€$ application
Note - The 'Regularisation charge' does not attract a VAT element
(b) Building Notice

| Type of Work |  |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| Replacement Glazing in dwellings - Single Unit | 42.55 | 8.51 | 51.06 | 42.55 | 8.51 | 51.06 |
| Replacement Glazing in dwellings - Multiple Units | 72.34 | 14.47 | 86.81 | 72.34 | 14.47 | 86.81 |
| Domestic Electrical Installations [CP serves BS 7671 certificate] | 42.55 | 8.51 | 51.06 | 42.55 | 8 |  |
| Domestic Electrical Installations [ECC to carry out inspections] | 212.77 | 42.55 | 255.32 | 212.77 | 42.51 | 51.06 |
| Extensions or Loft Conversions - Not exceeding $10 \mathrm{~m}^{2}$ | 357.45 | 71.49 | 428.94 | 357.45 | 71.49 | 255.32 |
| Extensions or Loft Conversions $-10 \mathrm{~m}^{2}$ to $40 \mathrm{~m}^{2}$ | 511.64 | 102.13 | 613.77 | 511.64 | 102.13 | 613.77 |
| Extensions or Loft Conversions $-40 \mathrm{~m}^{2}$ to $60 \mathrm{~m}^{2}$ | 689.37 | 137.87 | 827.24 | 689.37 | 137.87 | 827.24 |
| Conversion of attached garage to domestic habitable room | 357.45 | 71.49 | 428.94 | 357.45 | 71.49 | 428.94 |
| Garages, carports or similar - [not exempt] less than $40 \mathrm{~m}^{2}$ | 153.19 | 30.64 | 183.83 | 153.19 | 30.64 | 183.83 |
| Re-roofing of existing dwellings | 127.66 | 25.53 | 153.19 | 127.66 | 25.53 | 153.19 |

127.66 25.53

Note - For extensions or loft conversions exc $60 \mathrm{~m}^{2}$, the minimum standard charge in Schedule 3 is $£ 675.00$ inc VAT for a Full Plans application and $£ 810.00$ inc Vat for a Building Notic application

Note - The 'Regularisation charge' does not attract a VAT element
(c) RG Charge

## Type of Work

| Replacement Glazing in dwellings - Single Unit | 55.00 | - | 55.00 | 55.00 | - | 55.00 | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Replacement Glazing in dwellings - Multiple Units | 95.00 | - | 95.00 | 95.00 | - | 95.00 | 9 |
| Domestic Electrical Installations [CP serves BS 7671 certificate] | 55.00 | - | 55.00 | 55.00 | - | 55.00 | 9 |
| Domestic Electrical Installations [ECC to carry out inspections] | 260.00 | - | 260.00 | 260.00 | - | 260.00 | 9 |
| Extensions or Loft Conversions - Not exceeding $10 \mathrm{~m}^{2}$ | 430.00 | - | 430.00 | 430.00 | - | 430.00 | 9 |
| Extensions or Loft Conversions - $10 \mathrm{~m}^{2}$ to $40 \mathrm{~m}^{2}$ | 615.00 | - | 615.00 | 615.00 | - | 615.00 | 9 |
| Extensions or Loft Conversions $-40 \mathrm{~m}^{2}$ to $60 \mathrm{~m}^{2}$ | 830.00 | - | 830.00 | 830.00 | - | 830.00 | 9 |
| Conversion of attached garage to domestic habitable room | 430.00 | - | 430.00 | 430.00 | - | 430.00 | 9 |
| Garages, carports or similar - [not exempt] less than $40 \mathrm{~m}^{2}$ | 185.00 | - | 185.00 | 185.00 |  | 185.00 | 9 |
| Re-roofing of existing dwellings | 185.00 | - | 185.00 | 185.00 | - | 185.00 | 9 |

Note - For extensions or loft conversions exc $60 \mathrm{~m}^{2}$, the minimum standard charge in Schedule 3 is $£ 675.00$ inc VAT for a Full Plans application and $£ 810.00$ inc Vat for a Building Notic $\epsilon$ application
Note - The 'Regularisation charge' does not attract a VAT element
E LOCAL LAND CHARGES

| - Basic Standard Fee | 77.00 | - | 77.00 | 77.00 | - | 77.00 | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - Basic Standard Fee (submitted electronically) | 67.00 | - | 67.00 | 67.00 | - | 67.00 | 9 |
| - LLC1 Enquires | 18.00 | - | 18.00 | 18.00 | - | 18.00 | 9 |
| - LLC1 Enquires (submitted electronically) | 16.00 | - | 16.00 | 16.00 | - | 16.00 | 9 |
| - Extra Question (Optional Enquiries Part Two) | 2.00 | - | 2.00 | 2.00 | - | 2.00 | 9 |
| - Extra Question (Optional Enquiries Q5/Q22) (set by Devon CC) | 4.50 | - | 4.50 | TBC | - | TBC | 9 |
| - Each Additional Enquiry | 2.00 | - | 2.00 | 2.00 | - | 2.00 | 9 |
| - Extra Parcel | 2.00 | - | 2.00 | 2.00 | - | 2.00 | 9 |
| - Con 29R Enquires | 59.00 | - | 59.00 | 59.00 | - | 59.00 | 9 |
| - Con 29R Enquires (submitted electronically) | 51.00 | - | 51.00 | 51.00 | - | 51.00 | 9 |
| - Personal Searches | 0.00 | - | 0.00 | 0.00 | - | 0.00 | 9 |

F UNDERGROUND PASSAGES

| Adult | 4.58 | 0.92 | 5.50 | 4.58 | 0.92 | 5.50 | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Child (5-16) | 3.33 | 0.67 | 4.00 | 3.33 | 0.67 | 4.00 | 3 |
| Senior/Student | 3.75 | 0.75 | 4.50 | 3.75 | 0.75 | 4.50 | 3 |
| Family (2 adults and up to 3 children) | 14.17 | 2.83 | 17.00 | 14.17 | 2.83 | 17.00 | 3 |
| Adult group | 3.75 | 0.75 | 4.50 | 3.75 | 0.75 | 4.50 | 3 |
| Child group | 2.58 | 0.52 | 3.10 | 2.58 | 0.52 | 3.10 | 3 |
| Conc group | 3.33 | 0.67 | 4.00 | 3.33 | 0.67 | 4.00 | 3 |
| * Admission fees are subject to discounting during quiet periods to encourage visitors to, and residents, of Exeter. |  |  |  |  |  |  |  |
| RED COAT GUIDED GROUP TOURS |  |  |  |  |  |  |  |
|  | 2.42 | 0.48 | 2.90 | 2.42 | 0.48 | 2.90 | 3 |
| Adult | 1.58 | 0.32 | 1.90 | 1.58 | 0.32 | 1.90 | 3 |
| Child (5-16) |  |  |  |  |  |  |  |

Town Commodity Dues
Imports and Exports - all commodities
(2) Dues on Importing/Exporting/Passenger Vessels (zero rated)
(a) Canal Dues
$\begin{array}{lllllll}\text { - Importing and/or exporting per gross } & 0.80 & - & 0.80 & 0.80 & - & 0.80\end{array}$
(b) Topsham Quay Dues
$\begin{array}{lllllllll}\text { - Importing and/or exporting per gross } & 0.60 & - & 0.60 & 0.50 & - & 0.60\end{array}$
(c) Local Light Dues

All Commercial Vessels Entering Port
(scale based on gross registered tonne)

- Vessels of up to 100 GRT
- Vessels of 101-200 GRT

Page $34_{30^{10}}^{108}$

| 10.10 | 9.60 | - | 9.60 | 7 |
| ---: | ---: | ---: | ---: | ---: |
| 13.50 | 12.90 | - | 12.90 | 7 |


| Proposed 2012-13 |  | Current Charge (2011-12) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | VAT @ 20\% | Total | Fee | VAT @ 20\% | Total | VAT |
|  | £ | £ | £ | £ | £ | Code |
| 18.80 | - | 18.80 | 17.90 | - | 17.90 | 7 |
| 27.00 | - | 27.00 | 25.70 | - | 25.70 | 7 |
| 31.30 | - | 31.30 | 29.80 | - | 29.80 | 7 |

(d) Additional Charge for Vessels per one-way
passage through Canal outside normal working
hours

- All EXCEPT Bank Holidays/Sundays
- Bank Holidays/Sundays
(e) Mooring on Bight Buoy
- Charge per Day
(f) Services
- Standing Charge, per visit
- Water, Electricity, Waste Disposa
(g) Repairs and Layups (per metre per day or part thereof)
(i) Laying alongside, not loading or unloading


## Canal Topsham Quay

(ii) On the Quay

Canal
Topsham Quay
(h) Passenger Vessels
(i) Use of landing facilities (per passenger per one way passage)
(ii) Canal passage (one way)

| 153.60 | - | 153.60 | 146.30 | - | 146.30 | 7 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 204.80 | - | 204.80 | 195.00 | - | 195.00 | 7 |
|  |  |  |  |  |  |  |
| 40.30 | - | 40.30 | 38.40 | - | 38.40 | 7 |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| 16.33 | 3.27 | 19.60 | 15.58 | 3.12 | 18.70 | 3 |

Additional charge per one-way canal passage outside normal working hours:

- Non Bank Holidays / Sundays
- Bank Holidays, Sundays

| 2.00 | - | 2.00 | 1.90 | - | 1.90 | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2.20 | - | 2.20 | 2.10 | - | 2.10 | 7 |
| 2.00 | - | 2.00 | 1.90 | - | 1.90 | 7 |
| 2.70 | - | 2.70 | 2.60 | - | 2.60 | 7 |
| 0.30 | - | 0.30 | 0.30 | - | 0.30 | 7 |
| 105.00 | - | 105.00 | 100.00 | - | 100.00 | 7 |
| 52.40 | - | 52.40 | 49.90 | - | 49.90 | 7 |
| 105.00 | - | 105.00 | 100.00 | - | 100.00 | 7 |

(3) Dues on other Vessels

```
weeks))
    - Canal in the water at Turf
    Canal in the water at Basin
    -Canal Basin on the Quay / in a compound
    - Turf Depot in the shed
    Topsham Quay in the water
        (Monthly rate doesn't apply May-Aug when a
        minimum 5 months summer permit is required,
        or visitor rate (3)(e)(ii) applies)
    Topsham Quay on the Quay*
        (Minimum 5 month period to include Nov-Feb)
            * booking deposit required
        (i) Charges inclusive of locking and
        passage through canal during normal
        working hours, but delays in arrival and
        departure can incur a charge under 3(f)
        (ii) Locking/passage outside of normal working hours
        At Cost
        At Cost
(iv) Length, calculation includes bowsprits, bumkins and any other permanent or temporary extensions to a vessel's overall length, excluding masts stored on deck not interfering with other vessels
(v) Trailers, empty cradles and other similarly stored items at half rate (containers charged at full rate).
(vi) \(10 \%\) surcharge for late payments over 28 days from date of pro-forma invoice subject to any recovery costs incurred (also applicable to 3(b)(iii) and 3(c))
(b) Cranage
Subject to condition of use 4 \& 6
(i) Lift in or out
(ii) Cranage over quays per metre each way
(free for vessels charged under 3(a) stored for more than 2 months)
(iii) Hire of cradles per (boat) metre per month (or part month) - cradle or legs on keel boats compulsory
(c) Masts
\begin{tabular}{lrrrrrrr} 
- Stepping or striking per hour or part & 38.00 & 7.60 & 45.60 & 36.17 & 7.23 & 43.40 & 3 \\
- Storage of masts ashore & 50.17 & 10.03 & 60.20 & 47.75 & 9.55 & 57.30 & 3
\end{tabular}
(per period up
\begin{tabular}{ccccccc} 
& Proposed 2012-13 & \multicolumn{4}{c}{ Current Charge (2011-12) } \\
Fee & VAT @ 20\% & Total & Fee & VAT @ 20\% & Total & VAT \\
\(£\) & \(£\) & \(£\) & \(£\) & \(£\) & \(£\) & Code
\end{tabular}
At cost plus contribution to maintenance etc At cost plus contribution to maintenance etc 3
(e) Visitors' Mooring and Berths
(i) Exmouth Bight and Turf Mooring Buoys
- per half day or less
- per day
- \(>13 \mathrm{~m}\) on ship's buoy (per day or part)
(ii) Berths alongside per day (max. period 4 weeks)
- Turf Basin (min period 2 days)
- Topsham Quay (on/or alongside)
(f) Assistance
- Labour per hour (minimum charge £20)
- Labour per hour with use of boat (minimum charge £32)
NB: Also applies for :
- Delays due to late or non-appearance at booked time Re-berthing at customer's request
Cleaning up scrapings, boat litter etc
(4) Licensing of Pleasure Craft and Boat Operators
Pleasure Craft (per annum)
Operators (per annum)
- Initial (including test)
- Renewal
\begin{tabular}{rrrrrrr}
5.00 & 1.00 & 6.00 & 4.75 & 0.95 & 5.70 & 3 \\
9.00 & 1.80 & 10.80 & 8.58 & 1.72 & 10.30 & 3 \\
14.00 & 2.80 & 16.80 & 13.33 & 2.67 & 16.00 & 3 \\
& & & & & & \\
& & & & & & \\
10.17 & 2.03 & 12.20 & 9.67 & 1.93 & 11.60 & 3 \\
7.17 & 1.43 & 8.60 & 6.83 & 1.37 & 8.20 & 3 \\
& & & & & & \\
38.00 & 7.60 & 45.60 & 36.17 & 7.23 & 43.40 & 3 \\
60.00 & 12.00 & 72.00 & 57.17 & 11.43 & 68.60 & 3
\end{tabular}
(5) Topsham Ferry
- Adult per person
- Under 18's \& Senior Citizen
- Dogs
- Bicycles, pushchairs etc
\begin{tabular}{lllllll}
0.75 & 0.15 & 0.90 & 0.75 & 0.15 & 0.90 & 3 \\
0.42 & 0.08 & 0.50 & 0.42 & 0.08 & 0.50 & 3 \\
0.25 & 0.05 & 0.30 & 0.25 & 0.05 & 0.30 & 3 \\
0.42 & 0.08 & 0.50 & 0.42 & 0.08 & 0.50 & 3
\end{tabular}
(6) Salmon Fishing Permits
- Annual
- Day
\begin{tabular}{rrrrrrr}
68.00 & 13.60 & 81.60 & 64.75 & 12.95 & 77.70 & 3 \\
7.17 & 1.43 & 8.60 & 6.83 & 1.37 & 8.20 & 3
\end{tabular}

\title{
Agenda Item 9
}

\section*{EXETER CITY COUNCIL}

\section*{SCRUTINY COMMITTEE - ECONOMY} 19 JANUARY 2012

\section*{EXECUTIVE}

7 FEBRUARY 2012

\section*{BUS AND COACH STATION AREA DEVELOPMENT PRINCIPLES}

\subsection*{1.0 PURPOSE OF REPORT}
1.1 To consider the Development Principles that have been prepared to guide development of the Bus \& Coach Station area and to resolve whether to approve the Principles for engagement with key stakeholders and the public.

\subsection*{2.0 BACKGROUND}
2.1 In January 2010 Scrutiny Committee considered a set of papers on the challenges facing the City in reducing carbon emissions over the next two decades. Specific attention was given to the city centre and the role of planning and transport issues in addressing carbon emissions.
2.2 City Centre Vision was subject to a consultation during 2011 and on 6 December 2011 Executive noted the results of the consultation, agreed the changes proposed, endorsed the use of the document to inform decision-making by the City Council and commended the document to the Exeter Vision Partnership.
2.3 The City Centre Vision was prepared to provide a development context for a City Centre Transportation Strategy and other potential studies and projects in the city centre; and form the basis of a vision for any future City Centre Action Area Plan.
2.4 The City Centre Vision document is split into two distinct components: A number of framework principles help to bring out and build on those elements that are, or could be, memorable and great about Exeter; and four big moves or development projects that represent one way of delivering change within this framework over the coming years to deliver the ambitions of a prosperous and growing city. The first Big Move as set out in the City Centre Vision involved 'creating space beyond the historic walls at the East Quarter as the first step in the regeneration of a compact centre'.
2.5 Members will be aware of the progress that is being made on the LDF Core Strategy; following the Inquiry in June the Inspector has concluded that the Core Strategy, with a small number of amendments, is sound. Members accepted that work should proceed on key city centre projects, such as: the redevelopment of the Bus and Coach Station site ahead of any City Centre Area Action Plan. Core Strategy Polices 1, 2, 3, 8, 9, 14 \& 17 are considered pertinent to development of the bus station site.
2.6 The Exeter Local Plan (1st Review 1995 - 2011) was adopted in March 2005. Policies of the Local Plan are saved until superseded by the LDF process. Local

Plan Policy KP3 is a site specific policy relating to the Bus Station site and includes all the land bounded by Sidwell Street, Cheeke Street and Paris Street.
2.7 The Bus Garage site is not covered by Policy KP3 but is identified as a development opportunity in the Urban Analysis carried out by Turley Associates, which was endorsed by members, and can be regarded as a city centre windfall site. The Urban Analysis also identified further adjacent areas as possible future development sites.
2.8 Policy KP3 provides for development of ... "an enhanced bus station, commercial leisure facilities, including potentially a multi-screen cinema, retail floor space, an extended street market, short stay parking and possibly non-family housing". A Cinema has since been developed on an adjacent site.
2.9 Although Policy KP3 does not include office use, given that offices are a city centre use promoted in Exeter by the Core Strategy it is appropriate that a development scheme for the bus station site includes offices in addition to the other potential uses listed in KP3, subject to viability.
2.10 There is no conflict between policy KP3 and the broad based polices contained in the emerging Core Strategy.
2.11 A number of important background studies have also been completed and these have informed the Development Principles. These studies include: Sidwell Street and Environs Urban Analysis, Height Constraints Analysis, Exeter Planned The Architecture and Townscape of Sidwell Street, Archaeological Assessment a Retail Capacity Study and with Devon County Council a City Centre Transport Study.

\subsection*{3.0 SUMMARY}
3.1 The Bus and Coach Station Development Principles have been drawn up to guide preparation of a development scheme for this area by a prospective developer, allowing a degree of flexibility whilst ensuring that key principles are delivered.
3.2 Progress on this project has been slower than advised to Members last year in large part due to the decision of the John Lewis Partnership to open a full line department store at 1-11 Sidwell Street. The John Lewis decision has major implications to the approach to the development of the site, and effectively work on the master planning has been delayed for the implications of the JLP decision to be assessed. The Development Principles have been reviewed in light of the John Lewis decision and considered to be sound and relevant.
3.3 The Development Principles were prepared in a series of four collaborative workshops. The Workshop included representatives from Exeter City Council and Devon County Council with Land Securities, Chapman Taylor Architecture, English Heritage, and the Commission for Architecture and The Built Environment (CABE).
3.4 The Development Principles prepared by this group are listed below for ease of reference and attached with the supporting explanatory text in Appendix A. A full illustrated draft version of the document is available in the Member's room.

There are 10 Development Principles:
A Development must be viable.

B Development must reinforce Sidwell Street, complement the High Street and Princesshay and form a gateway to the city centre.

C The development will be a retail led mixed use development incorporating a new bus station.

D Development must positively respond to context including the grain of city, archaeology and site levels.

E Development must create a high quality public realm with active frontages.
F Development must create a network of accessible open streets and spaces.

G Building must be individual and of a high architectural quality, with landmark buildings and gateways formed at key locations using materials appropriate to the location.

H Vehicular traffic, servicing and car parking must be accommodated in such way as to minimise their impact.

I An accessible new bus station must be provided to agreed standards.
J The development must adopt high standards of sustainable design and enhance biodiversity.

The Development Principles will be used to test development proposals for the Bus \& Coach Station area.

\subsection*{4.0 CONSULTATION}
4.1 Public Consultation will be carried out for a six week period commencing 19 March. The timing of this is largely determined by the distribution of the Exeter Citizen in week commencing 19 March 2012.
4.2 The consultation will form round four key strands:
- 2 briefings aimed at Stakeholders but open to public attendance;
- 2 roadshow events, Bedford Street and Sidwell Street;
- Static display in Customer Service Centre;
- Website presentation.
4.3 The consultation will be publicised by press notice, notice in central library, posters in city centre and on site, an article in the Exeter Citizen which goes to all households, and direct email or letter to stakeholders including business umbrella groups, community associations. The press will be briefed and it is expected that the consultation will feature in local print and broadcast media.
4.4 The results of the consultation, and any proposed amendments to the Development Principles will be reported to Executive in June 2012.

\subsection*{5.0 RECOMMENDATION}
5.1 That Scrutiny Committee - Economy support and the Executive approve the Development Principles for the purpose of an engagement exercise with key stakeholders and the public.

\section*{KARIME HASSAN}

DIRECTOR ECONOMY AND DEVELOPMENT

\section*{ECONOMY \& DEVELOPMENT DIRECTORATE}

\section*{Local Government (Access to Information) Act 1972 (as amended)}

Background papers used in compiling this report:
1. City Centre: Carbon Emissions, Air Quality and Traffic; Scrutiny Committee-Economy 21 January 2010; Executive 9 February 2010.
2. Transportation Strategy: Measures to reduce carbon emissions/proposed City Council input to DCC Local Transport Plan 2011-16; Scrutiny Committee-Economy 21 January 2010; Executive 9 February 2010.
3. City Centre Vision; Executive 6 December 2011.

\section*{BUS \& COACH STATION AREA}

\section*{DEVELOPMENT PRINCIPLES}

\section*{A Development must be viable.}

Development must be viable economically delivering a profit to the developer and landowner and in terms of providing facilities that are needed and will be used and can be financially viable in the longer term.

The cost of any on site 'planning gain', such as a new bus station, must be paid for by the development, taking into account such public subsidy or financial support that may be available.

Supported by:
Exeter Vision Theme 1

B Development must reinforce Sidwell Street, complement the High Street and Princesshay and form a gateway to the city centre.

Development should positively reinforce the functions of Sidwell Street. The development should encourage pedestrian movement and linkage between the site and Sidwell Street. Currently the buildings on the east side of Sidwell Street and the Bus Station site forms a barrier to movement that should be broken up to allow movement through this area.

The site offers the opportunity to form a new distinct City Centre Quarter with its own mix of uses, character and identity. The development should complement rather than replicate or extend the High Street or Princesshay.

Paris Street roundabout is one of the key points of arrival for people coming to the City Centre. Development on the site should mark this with a landmark building adjacent the roundabout.

\section*{Supported by:}

City Centre Vision Principle 2

\section*{APPENDIX A}

\section*{C The development will be a retail led mixed use development incorporating a new bus station.}

The site represents the opportunity to expand the City Centre to reflect the growth of the city and the region.

The development should be retail led with the street level experience being of mainly retail units. The site offers the opportunity to complement the retail element with a significant leisure element and in addition hotels, residential uses and offices.

It currently contains the Bus Station the enhancement of which is seen as key in maintaining and improving public transport use in accessing the City Centre.

Supported by:
Exeter Vision Theme 4
City Centre Vision Principles 7 \&8
Exeter Core Strategy Policies CP1, CP2, CP3, CP8, CP9 \& CP10

\section*{D Development must positively respond to context including the grain of city, archaeology and site levels.}

Unlike most other parts of the City, existing post war development on Sidwell Street, High Street and the Bus Station is formed of large blocks which restrict movement. Redevelopment of the Bus Station area should take the opportunity to reduce the block size to reflect the street pattern of the wider city centre. Side Streets, free from general vehicular traffic, should be formed linking Sidwell Street and Paris Street to the heart of the new development in the manner that High Street is linked to Princesshay and Cathedral Yard.

Archaeological investigation of the Bus Station Site area has revealed no significant important archaeological remains. A watching brief should be kept on any ground works and should remains of importance be found on the site these should be investigated, recorded and if necessary preserved. The scheme layout will potentially therefore need to be altered to preserve archaeological remains.

Undulating topography is an important part of the character of Exeter City Centre. On this site the levels drop significantly from the Sidwell Street ridge generally towards Paris Street roundabout. The site levels should be incorporated positively in any development and be evident at ground level and in long range views.

\footnotetext{
Supported by:
}

\section*{APPENDIX A}

\section*{Exeter Vision Theme 9}

City Centre Vision Principles 1, 3 \& 5

E Development must create a high quality public realm with active frontages.

The streets and spaces created should be of high quality appropriate to the City Centre location.

All building frontages onto streets and public spaces should be active frontages with a high degree of transparency. Use should be made of outdoor spaces for activities that bring interest to them. Design and layout should avoid creating dark areas, blank walls and recesses. The site should be included in the CCTV network.

Lighting, street furniture, green landscaping and materials should be locally distinctive and contribute positively to a distinct character for the area.

Supported by:
Exeter Vision Theme 10
City Centre Vision Principles 6 \& 8

F Development must create a network of accessible open streets and spaces.

Ease of movement between the site, Sidwell Street, Princesshay and the High Street should be designed into any development scheme.

The City Centre contains a network of public open spaces linked by routes away from the main High Street. These spaces and routes are of human scale and benefit from a variation in degree of enclosure. This pattern of spaces and routes should be extended on to the development site. New public spaces should be created within the site as part of the development. These should have a role and character distinct from those existing spaces.

The street and spaces created should be accessible round the clock.

Supported by:
City Centre Vision Principles 2, 5, 12 \& 13

\section*{APPENDIX A}

\section*{G Buildings must be individual and of a high architectural quality, with landmark buildings and gateways formed at key locations using materials appropriate to the location.}

A development which appears designed as one set piece or by one hand is considered undesirable given the very mixed built form of the city. The development should be comprised of individual buildings or discrete development parcels, each being of individual design. The status of this area as part of the City Centre requires a high standard of architectural quality. Entrances to the site should be treated appropriately as gateways to the new quarter. Two locations for landmark buildings have been identified: at Paris Street roundabout and at the top end of Paris Street. The point furthest from the High Street to which the scheme extends along Sidwell Street should be marked by a building or space to signal the edge of the expanded City Centre.

Supported by:
City Centre Vision Principles 1 \& 6

H Vehicular traffic, servicing and car parking must be accommodated in such way as to minimise their impact.

Vehicular traffic should as far as possible be taken off street as close to the point of arrival as possible. Car parking and servicing areas should be screened from public view. The massing of higher levels of any multi-storey car parking should be broken down to reflect the roofscape of the wider City Centre. On street servicing and service access should be time restricted to reduce conflict with other users.

The reduction in conflict between pedestrians in the City Centre, regardless of their means of travel to the city, and road traffic in the City Centre should be reduced as far as is practically possible. Bampfylde Street and Cheeke Street can potentially be closed, with alternative routes through the area for pedestrian and cyclists being created. The potential to reduce traffic on and ease pedestrian crossing of surrounding roads should be assessed as part of any proposals.

Supported by:
City Centre Vision Principles 9, 10 \& 13

\section*{APPENDIX A}

\section*{I An accessible new bus station must be provided to agreed standards.}

The bus station is seen as an important part of the City's public transport infrastructure. The current bus station offers a poor experience to visitors. An enhanced bus station can help increase public transport use for journeys into the City Centre. This is both more sustainable and will take pressure off the cities road network.

Given the desire to reduce the conflict between vehicle and pedestrians the location of the replacement bus station will necessarily be at the edge of the development.

The replacement bus station will be delivered to a specification agreed with the City Council, County Council and bus operators. The bus station will be required to be safe and accessible both in terms of detailed design and location, with a prominent entrance for passengers linking directly with the City Centre.

\section*{Supported by:}

Exeter Vision Theme 2
City Centre Vision Principles 9, 11 \& 13
Exeter Core Strategy Policies CP8 \& CP9

J The development must adopt high standards of sustainable design and enhance biodiversity.

Statutory requirements for the environmental performance of buildings are being raised by national and local policy and regulation. It is therefore considered appropriate to set the standards for environmental performance at the time planning consent is granted. It will be expected that statutory minimums will be exceeded and that the scheme will incorporate measures that enhance biodiversity. The City Centre has been identified as having potential to create an energy network delivering carbon savings and lower energy costs. Any development scheme should be designed to be able to be part of such a network.

Supported by:
City Centre Vision Principles 9 \& 17
Exeter Core Strategy Policies CP11, CP13, CP14, CP15

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EXETER CITY COUNCIL
SCRUTINY COMMITTEE - ECONOMY
19 January 2012
EXECUTIVE
24 January 2012
EXETER VISITOR STRATEGY 2012-2016

\section*{1. PURPOSE}
1.1 To approve the final draft of the Exeter Visitor Strategy 2012-2016.

\section*{2. BACKGROUND}
2.1 Members at Scrutiny Committee Economy on 8 September 2011 and Executive on 20 September 2011 received a report on the draft Visitor Strategy. The draft was agreed and subsequently distributed for consultation with key industry organisations, partners and agencies relevant to its delivery. The list of consultees is given within Appendix 1.
2.2 This Strategy has been developed with the 'Exeter Vision', proposed organisational changes, market trends and the current economic climate in mind. Implementation of this strategy is intended to bring positive economic benefits to the city in sustaining and creating quality jobs within the tourism industry and increase the profile of Exeter as the regional capital of the South West.
2.3 Visitors to Exeter make a significant contribution to the local economy through their expenditure in supporting the development of new employment opportunities, improving and sustaining facilities used by residents, helping to increase the profile and positive image of the city and engendering local pride.
2.4 A full copy of the Exeter Visitor Strategy (Appendix 2) is available on the Council web site including the proposed Action Plan.
3. CONSULTATION
3.1 The draft Exeter Visitor Strategy was emailed and posted September 2011 to the list of consultees, with a deadline for comments and suggestions of 6 weeks. There was a chase up email and telephone call for outstanding responses in late October.
3.2 Responses received through the consultation process were generally very supportive of the overall approach of the Visitor Strategy and its proposed Action Plan. A summary of comments and suggestions received are included in table format in Appendix 3.
3.3 An Equality Impact Assessment (EQIA) has been completed on the Exeter Visitor Strategy and was presented to the Corporate Equalities Group in November 2011. The group was happy with the nature and types of groups consulted on the draft Visitor Strategy and the impacts listed on service users as a result of the Action Plan.

\section*{4. THE STRATEGY IN BRIEF}

Aim
4.1 The aim of the Strategy is to:-
"Further develop the visitor economy in order to create and safe guard employment, through the promotion and development of existing and new visitor facilities, including the Royal Albert Memorial Museum focusing on the strengths of Exeter as a regional cultural centre. The intention is to increase employment and visitor expenditure by a minimum of \(5 \%\) within the lifetime of the strategy" The following sections provide a summary of key aspects of the Strategy.
4.2 Cities that have emerged as vibrant destinations have typically done so by investing in the public realm and landscape, and developing a wide variety of cultural attractions and continually developing and adding to them. The level of development, which was highlighted in the previous Strategy has been high. Planned developments, as mentioned within section 4 of the Strategy, will maintain the momentum.
4.3 Exeter is seeing a period of high private sector investment which will benefit residents, local businesses and visitors to the city. These developments will allow Exeter to gain valuable local, regional and national media exposure and to be one step ahead of its competitors.
4.4 The re-opening of the Royal Albert Memorial Museum in December 2011, presented Exeter with a very exciting and enviable opportunity. It allows the city to gain extensive local, regional and national exposure as a destination investing in its product to attract more day and overnight visitors, groups and conferences to the city.
4.5 In the first three quarters of 2011, GDP grew by \(0.5 \%, 0.2 \%\) and \(0.5 \%\) respectively. Economic recovery within the UK economy has been slower than predicted. The Office for Budget Responsibility forecasts growth at 0.7 per cent for 2012. This will certainly have a knock-on effect in terms of available disposable income and peoples' holiday choices. Exeter needs to be alert to market conditions in its promotion as a place to take a day visit, short break, business trip or group visit.
4.6 Domestic tourism offers good growth potential for Exeter because:
- UK residents currently take significantly fewer 'staycation' holidays (UK holidays) than many other European countries;
- uncertainty in the national economy and job market - people are more likely to take day visits and short break holidays in the UK;
- recently announced 8\% increase in Air Passenger Duty (APD) - may well discourage overseas travel;
- 2012 Olympic and Paralympic Games - potential increase in overseas visitors and increase in people holidaying at home when the games are on.
4.7 The points raised in the previous sections provide the opportunity for proactive destinations to increase their share of the domestic and hopefully overseas markets. It is key that Exeter and the Heart of Devon markets itself as a desirable place for a domestic and overseas holiday for 2012 and beyond.
4.8 Implementation of this strategy is intended to bring many positive economic benefits to the city in sustaining and creating quality jobs within the tourism industry, and increasing the profile of Exeter as the regional capital of the South West. This will be primarily achieved through focused promotion of Exeter and the Heart of Devon.
4.9 The City Council will continue to work in partnership with tourism businesses, as well as Visit Devon and the other Area Tourism Partnerships in Devon - Visit South Devon, Dartmoor Partnership, English Riviera Tourism Company, North Devon + and Visit Plymouth to promote Devon and implement this strategy. The City Council will also continue to work closely with the surrounding area and recognise the important role other centres have in providing complementary cultural, leisure and sporting activities.

\section*{Strategic Priorities}
4.10 The following five priorities, and subsequent action plan, have been developed to be implemented in partnership with the tourism and transport sector in the city, other units of the City Council, neighbouring local authorities, the Heart of Devon Tourism Partnership, Visit Devon and private investors:

Priority 1 - Encourage and support market led investment in the visitor economy in Exeter; encompassing retail, food \& drink, the arts, visitor attractions, accommodation and transport

Priority 2 - Develop the visitor experience within Exeter to make the most of existing assets, individually and jointly and so that the sector provides year round jobs and contributes to a vibrant economy

Priority 3 - Raise skill levels of the existing visitor workforce and prepare those with the potential for entering employment in the sector

Priority 4 - Develop more effective and targeted visitor marketing of Exeter locally, regionally, nationally and internationally

Priority 5 - Build on work already undertaken to further develop the Heart of Devon Tourism Partnership, to secure additional funding, implement additional marketing of the area and broaden its business development activities
4.11 A full copy of the final Exeter Visitor Strategy will be available on the Council's website and intranet to view and download.

\section*{5. PERFORMANCE MONITORING}
5.1 The City Council aims to work hand in hand with its partners to increase employment and tourism (visitor income) activity within the city by \(5 \%\) within the lifetime of the Exeter Visitor Strategy.
5.2 The Visitor Strategy will have a planned monitoring programme and will be reviewed every year to keep ahead of the changing visitor trends, completed capital developments, changes to tourism structures and the evolving national economy; as mentioned in the Strategy. The Exeter Tourism Forum comprising of a cross-section of businesses and organisations involved in or affected by
tourism will be re-established early 2012, to co-ordinate and gather information on how the industry is performing and monitor the issues it is facing.
5.3 In order to enable the Economy and Tourism Unit to measure trends a number of indicators have been developed, as shown in Appendix 4. Figures for 2010 have been provided and will be used as the baseline for the Strategy. Indicators will be monitored quarterly and reported to the City Council and its partners in delivering the Visitor Strategy.

\subsection*{6.0 FINANCIAL IMPLICATIONS}
6.1 Council involvement and contribution in delivering the Exeter Visitor Strategy will be met within existing financial resources as summarised in the table below. Where considered necessary, further funding will be sought on a project-byproject basis by a bidding or application process in line with the priorities listed above.
Tourism Unit budget 2011-2012
Tourism Administration Staffing
Tourism Marketing
Exeter Visitor Information \& Tickets
Underground Passages
Quay House Visitor Centre (funded by ECQT)
Red Coat Guides

Heart of Devon (external funding): \(£ 89,000 \quad £ 89,000 \quad £ 0\)
6.2 The promotion of Exeter to the short break market will be met through resources from the Heart of Devon Tourism Partnership. Activities include website development and promotion (www.heartofdevon.com), producing the Heart of Devon Visitor Guide, public relations, themed promotional campaigns, consumer and trade e-newsletters, training and business support initiatives.

\subsection*{7.0 RECOMMENDED that}
7.1 Scrutiny Committee support the adoption of the final draft of the Exeter Visitor Strategy 2012-2016; and
7.2 Executive approves the Exeter Visitor Strategy for the period 2012-2016.

\section*{RICHARD BALL}

HEAD OF ECONOMY AND TOURISM

\section*{ECONOMY AND DEVELOPMENT DIRECTORATE}

Local Government (Access to Information) Act 1985 (as amended)
Background papers used in compiling the report:
1. Draft "Exeter Visitor Strategy" - September 2011

EXETER VISITOR STRATEGY 2012-2016

\section*{CONSULTEES}
\begin{tabular}{l|l}
\begin{tabular}{l} 
Full range of Exeter accommodation - \\
hotels, B\&B's, self catering, hostel and \\
campus
\end{tabular} & \begin{tabular}{l} 
Full range of Exeter visitor and cultural \\
attractions
\end{tabular} \\
\hline Heart of Devon Tourism Partnership Board & \begin{tabular}{l} 
Heart of the South West Local Enterprise \\
Partnership
\end{tabular} \\
\hline \begin{tabular}{l} 
Heart of Devon Tourism Partnership - \\
Tourist Information Centres
\end{tabular} & \begin{tabular}{l} 
Heart of Devon Tourism Partnership - 315 \\
members
\end{tabular} \\
\hline Dartmoor Partnership & North Devon + \\
\hline Visit Plymouth & Jurassic Coast \\
\hline South West Tourism Alliance & University of Exeter \\
\hline Visit South Devon & English Riviera Tourism Company \\
\hline Exeter Shopping Centres & Viseter City Football Club \\
\hline Exeter Chiefs Rugby Club & Exeter Chamber of Commerce \\
\hline Independent tourism consultants & Devon County Council - Sustainable \\
\hline Devon County Council - Economic & Transport \\
\hline Development & Rxe Estuary Partnership \\
\hline Devon County Council - Cycling \& Walking & \begin{tabular}{l} 
Appointed PR Agency - A Head for PR
\end{tabular} \\
\hline Appointed design agency - The Marketing & Exeter \& the Heart of Devon Hotels \& \\
Department & Devon Wildlife Trust \\
\hline Forestry Commission & Living Options \\
\hline Relevant ECC Units & Devon Youth Parliament \\
\hline CEDA & Devon United Women \\
\hline Age UK Exeter & Cultural Champions (Global Centre) \\
\hline Multilingua Devon & Equalities South West \\
\hline Racial Equalities Council & Sustrans \\
\hline Exeter Historic Buildings Trust & Sidmouth \& District Hospitality Association \\
\hline Federation of Small Businesses (Devon) & Stagecoach \\
\hline Exeter Community Transport Association & Flybe \\
\hline Exeter International Airport & \\
\hline Exeter \& the Heart of Devon Hotels & \\
Association &
\end{tabular}

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EXETER VISITOR STRATEGY 2012 - 2016
SUMMARY OF CONSULTATION COMMENTS AND SUGGESTIONS
\begin{tabular}{|c|c|c|}
\hline Consultee & Comments / Suggestion & Response \\
\hline \multirow[t]{5}{*}{University of Exeter} & Business tourism not encompassed within the 5 priorities & Business tourism has been included within the Strategy and the action plan, detailing activity to be undertaken \\
\hline & What is the value of business tourism to the city & Value of business tourism has been included in the Strategy \\
\hline & The University would be a strong supporter of the Purple Flag & University of Exeter and Exeter College included as a partner \\
\hline & Indicate how sustainable methods of travel will be promoted & Sustainable travel is featured more highly within the Strategy and action plan and will be included in all promotional material and campaigns \\
\hline & The Strategy is heavily focused on RAMM, we presume a high proportion of budget will be focused on RAMM & RAMM have a specific budget to promote themselves. The Tourism Unit will promote RAMM and its opening in all relevant press releases, websites and printed guides \\
\hline \multirow[t]{2}{*}{Multilingua Devon} & Majority of complaints are regarding customer service & Customer care and Welcome to Exeter training courses will be developed and rolled out for all businesses across Exeter and the Heart of Devon \\
\hline & More should be done to attract foreign tourists and students & Actions have been added to the Strategy detailing overseas promotional campaigns. Work will continue with the Language Schools promoting Exeter as a place to learn a second language \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline & Cost of public transport should be more affordable & Action has been added to the Strategy relating to joint ticketing for public transport and attraction entry \\
\hline \multirow[t]{2}{*}{Heart of Devon Tourism Partnership board director} & There is no reference to international markets & Actions have been added to the Strategy detailing overseas promotional campaigns \\
\hline & No reference to the tremendous array of activities in the area & Themed promotional campaigns listed in 5.11 in the action plan, will focus on promoting activity holidays \\
\hline \multirow[t]{2}{*}{Heart of Devon Tourism Partnership board director} & Lack of reference to international markets & Actions have been added to the Strategy detailing overseas promotional campaigns \\
\hline & Has ancestral tourism been considered & Information will be added to www.heartofdevon.com on ancestral tourism, but no specific marketing campaign \\
\hline \multirow[t]{5}{*}{Exeter City Council staff} & The Strategy aim details an increase in employment activity, is this likely with the constrained national economy? & With planned developments coming to fruition over the lifetime of the Strategy, this target should be reached \\
\hline & Strategy focuses too much on retail & More information and actions have been added to the Strategy focusing on heritage and culture \\
\hline & Joint marketing with University of Exeter and John Lewis & Discussions will take place with both organisations on promoting Exeter and its offer to their customers \\
\hline & Work with websites to provide up to date and correct information on Exeter & Audit of external websites to ensure information on Exeter is relevant, correct and up to date \\
\hline & How can we attract more conferences and meetings to Exeter & With developments coming to fruition during the lifetime of the Strategy, the up turn in the national economy there will be more business trips to Exeter \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline \multirow[t]{4}{*}{} & The wildlife in and around Exeter is undervalued & Work will be developed with the RSPB and Devon Wildlife Trust to promote what is on Exeter's doorstep \\
\hline & The Farmers Market does not have sufficient prominence in the city & The timings and location will be given more prominence \\
\hline & Consider producing tourist information in Chinese due to the growth in Chinese students at the University of Exeter & Discussions will be held with the University to produce Welcome to Exeter in Chinese \\
\hline & Limited mention of the Olympics & All 2012 promotional material (online and off-line) will feature the Torch Relay. Work is being undertaken on developing and promoting the Torch Relay \\
\hline \multirow[t]{4}{*}{English Riviera Tourism Company} & Need greater emphasis and development of all year round iconic international events and festivals & Previous reductions in the City Council budget do not allow for the development of international events \\
\hline & Focus more on PR & The PR budget for Exeter and the Heart of Devon will be increased next year, due to large scale developments coming to fruition and competition from other destinations \\
\hline & Concentrate on maximising marketing channels to reach as wide an audience as possible & www.heartofdevon.com will continue to be updated and developed to keep ahead of changes in visitor trends. Mobile website to be developed \\
\hline & Develop mutually beneficial promotional partnership and become more commercial in your approach to marketing campaigns & Work will continue with Heart of Devon to develop 'affinity partners' to promote the area \\
\hline Exeter \& the Heart of Devon Employment \& Skills Board & Work more with employment providers & Actions added to the Strategy on improving skills and experience for those in, and not in, employment \\
\hline Exeter Phoenix & The role that the evening economy plays in attracting visitors is not given enough credit & Further information added to the Strategy on the night time economy, so that its not \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline \multirow[t]{2}{*}{} & & just focused on eating out \\
\hline & The Strategy should make a clear distinction between the three types of visitors to Exeter - day, overnight and holiday maker & A marketing campaign promoting Exeter and the Heart of Devon will be produced detailing the different types of visitors to the area and taking into account the visitor journey as stated in the Strategy \\
\hline \multirow[t]{2}{*}{A Head for PR} & It is important to work with some of the leading as well as some of the newly developed tourism businesses in the area & PR will be a key feature for 2012 onwards in highlighting newly opened businesses and developments within Exeter and the Heart of Devon \\
\hline & You are missing the face of Exeter & The Tourism Unit will work with business leaders to appoint a tourism ambassador for Exeter and the Heart of Devon \\
\hline \multirow[t]{3}{*}{Mazzard Farm} & More cross functional co-operation to build events so they benefit the whole area & With limited funding available this will be difficult to achieve \\
\hline & Are we fully exploiting the position the University of Exeter has & Further information and actions have been added to the Strategy regarding working with the University and the Alumni \\
\hline & Are we fully exploiting 'foodie breaks' & Themed promotional campaigns as listed in 5.11 in the action plan, will focus on promoting food and drink in Exeter and the Heart of Devon \\
\hline Devon County Council & More could be made of the Exe Estuary Trail to encourage city centre visits and overnight stays & As part of the proposed marketing plan for Exeter, work will be undertaken to promote Exeter for day visits, arriving into the city by bike \\
\hline \multirow[t]{2}{*}{Independent tourism consultant} & Good customer service is critical & Customer care and 'Welcome' course will be rolled out for front line members of staff \\
\hline & Good research on visitors, but no indication of non-visitor research & Due to limited budgets, planned research will focus on known visitors and warm leads (people who have previously requested information on the area) \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline & Don't discount Torbay's 1.4 million staying visitors & A meeting will be arranged with the English Riviera Tourism Company to establish links and projects between Torbay and Exeter \\
\hline \multirow[t]{2}{*}{South West Water} & Could you work with the Exeter University Alumni & Information and action has been added to the Strategy relating to promoting Exeter to the Alumni database \\
\hline & Given the good rail inks to Exeter, has bike hire been considered to help people see more of Exeter by bike & A bid has recently been submitted by Devon County Council to develop and promote environmentally friendly ways of travelling around Dartmoor National Park, having Exeter as a Travel and Access Hub. The City Council will work with DCC and providers in developing and promoting this project \\
\hline Exeter Cathedral & Lack of information on Exeter Cathedral in the Strategy & Information and actions have been added to the Strategy relating to Exeter Cathedral and the important role it plays in the city \\
\hline \multirow[t]{2}{*}{RSPB} & Exeter is strategically placed to be a centre for ecotourism & Information will be added to www.heartofdevon.com This will be specifically looked at when developing themed promotional campaigns \\
\hline & New developments include new family hide and trail, and visitor facilities associated with the Exe Estuary Trail & New developments have been included within the Strategy and will be promoted once completed \\
\hline \multirow[t]{2}{*}{Sidmouth \& District Hospitality Association} & Need to look at attractions within the winter period - Christmas market & Meeting arranged for early 2012 to discuss the potential to introduce a Christmas market in Exeter \\
\hline & Increase out of season promotions & Themed promotional campaigns developed, as mentioned in 5.11 of the action plan. A focus will be on out of season promotion \\
\hline
\end{tabular}
\begin{tabular}{|l|l|l|}
\hline \multirow{4}{*}{} & & \\
\cline { 2 - 4 } & Need more brand awareness & \begin{tabular}{l} 
PR will play a key role in building brand \\
awareness, budgets have been increased \\
for 2012 and beyond
\end{tabular} \\
\hline Jurassic Coast & \begin{tabular}{l} 
World Heritage Sites, surely this has to be a \\
significant selling point for Exeter
\end{tabular} & \begin{tabular}{l} 
Within promotional campaigns, the Jurassic \\
Coast will be featured more highly
\end{tabular} \\
& \begin{tabular}{l} 
I couldn't find much mention of increasing \\
the sustainability of businesses
\end{tabular} & \begin{tabular}{l} 
Action (1.10) added to the Strategy relating \\
to securing the long term financial \\
sustainability of businesses
\end{tabular} \\
\hline Sustainability South West & \begin{tabular}{l} 
93\% of visitors arrive by car to Exeter, this \\
causes concern due to pressure on budgets \\
and high fuel prices
\end{tabular} & \begin{tabular}{l} 
Information and actions added to the \\
Strategy relating to working with public \\
transport providers
\end{tabular} \\
\hline
\end{tabular}

\section*{EXETER VISITOR STRATEGY 2012-2016}

\section*{Tourism Performance Indicators to be used a baseline for monitoring purposes}
\begin{tabular}{|l|c|}
\hline & \(\mathbf{2 0 1 0}\) \\
\hline Number of visitors to Exeter Tourist Information Centre & 76,530 \\
\hline \begin{tabular}{l} 
Number of accommodation bookings made in Exeter Tourist \\
Information Centre
\end{tabular} & 430 \\
\hline \begin{tabular}{l} 
Number of other users of Exeter Tourist Information Centre \\
(tel, fax \& email)
\end{tabular} & 40,719 \\
\hline Number of visitors on a Red Coat Guided Tour & 15,221 \\
\hline Number of visitors to the Quay House Visitor Centre & 23,579 \\
\hline Number of visitors to the Underground Passages & 19,517 \\
\hline Number of visitors to RAMM & Closed \\
\hline Number of visitors to Exeter Cathedral & 5,113 \\
\hline Number of visitors to St Nicholas Priory - A Tudor Home & 12,145 \\
\hline Number of visitors to Topsham Museum (Easter - Oct) & 425 \\
\hline Number of group bookings made through the Tourism Unit & 196,456 \\
\hline \begin{tabular}{l} 
Number of unique visitors to City Council website \\
www.exeter.gov.uk/visiting
\end{tabular} & 145,049 \\
\hline \begin{tabular}{l} 
Number of unique visitors to Tourism Partnership website \\
www.heartofdevon.com
\end{tabular} & New PI \\
\hline \begin{tabular}{l} 
Number of accommodation bookings made through tourism \\
website (start collecting data 2011)
\end{tabular} & New PI \\
\hline \begin{tabular}{l} 
Value of accommodation bookings made through tourism \\
website (start collecting data 2011)
\end{tabular} & \(1,432,606\) \\
\hline Number of Exeter Park \& Ride users (2010/11) & New PI \\
\hline Number of inbound visitors to Exeter Airport & \(2,364,835\) \\
\hline Number of car park tickets sold in ECC car parks &
\end{tabular}

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